

SQAS System User Guide



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1 Introduction

Welcome to the SQAS System. This manual is intended primarily for new users of the SQAS System, to introduce them to the web site (<https://www.sqas.org>) and its functionality. Existing users who want to learn more about SQAS System may also find this manual useful.

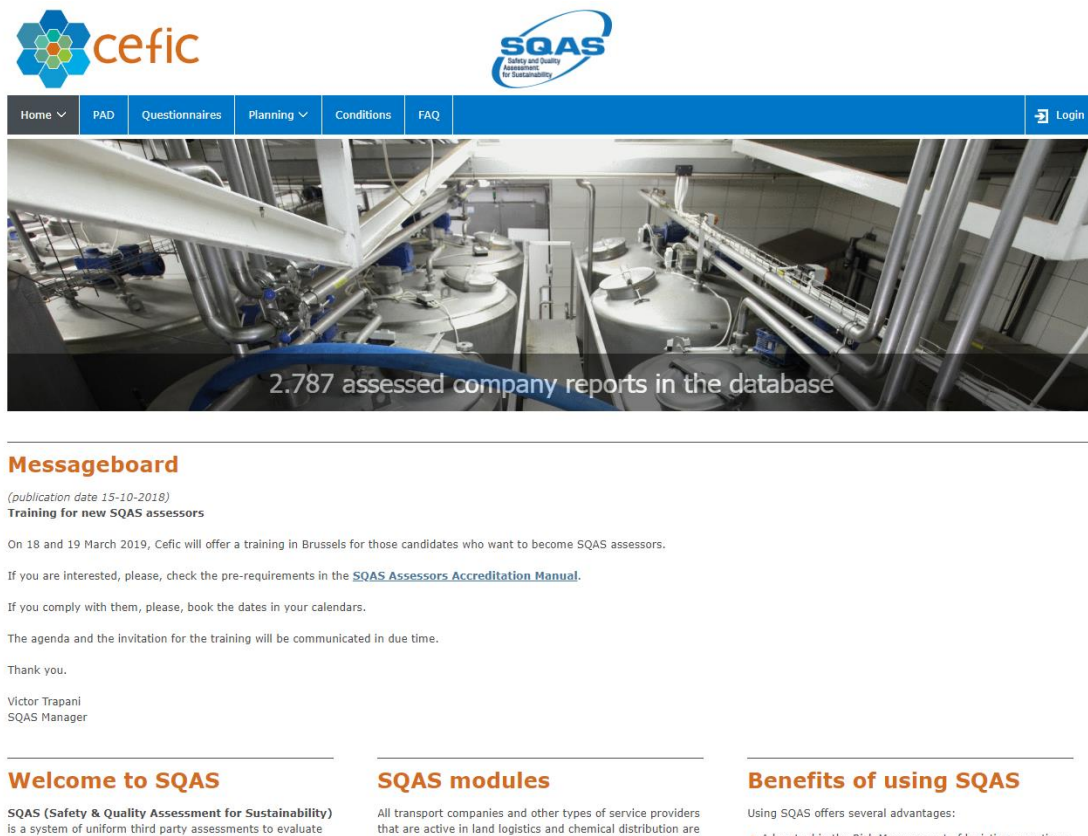
To use the system you must have a web browser installed on your machine. You should be familiar with using your web browser. For example, you should know how to start your web browser and be familiar with basic user interface elements, such as hyperlinks.

If you have any questions, problems or if you need assistance after reading this user guide, please do not hesitate to contact the SQAS helpdesk, please see the contact section of this user guide.

2 Opening the SQAS website

Please open your web browser and navigate to the <https://www.sqas.org> website:

The SQAS System Home Page displays:



The screenshot shows the SQAS System Home Page. At the top, there are logos for 'cefic' and 'SQAS' (Safety and Quality Assessment for Sustainability). Below the logos is a navigation bar with links: Home, PAD, Questionnaires, Planning, Conditions, FAQ, and a Login button. The main content area features a large image of industrial equipment with the text '2.787 assessed company reports in the database' overlaid. Below this is a 'Messageboard' section with a publication date of 15-10-2018 and a title 'Training for new SQAS assessors'. The message text states that Cefic will offer training in Brussels on 18 and 19 March 2019 for candidates who want to become SQAS assessors. It provides a link to the 'SQAS Assessors Accreditation Manual' and asks interested parties to check pre-requirements and book dates. The agenda and invitation for the training will be communicated in due time. The message is signed by Victor Trapani, SQAS Manager. At the bottom, there are three columns: 'Welcome to SQAS' (describing SQAS as a system of uniform third party assessments), 'SQAS modules' (listing transport companies and other service providers), and 'Benefits of using SQAS' (listing advantages of using the system).

Tip: It is a good idea to bookmark this page as a favorite so that you do not have to type the URL each time you want to access it. If you don't know how to do this, see your web browser documentation.

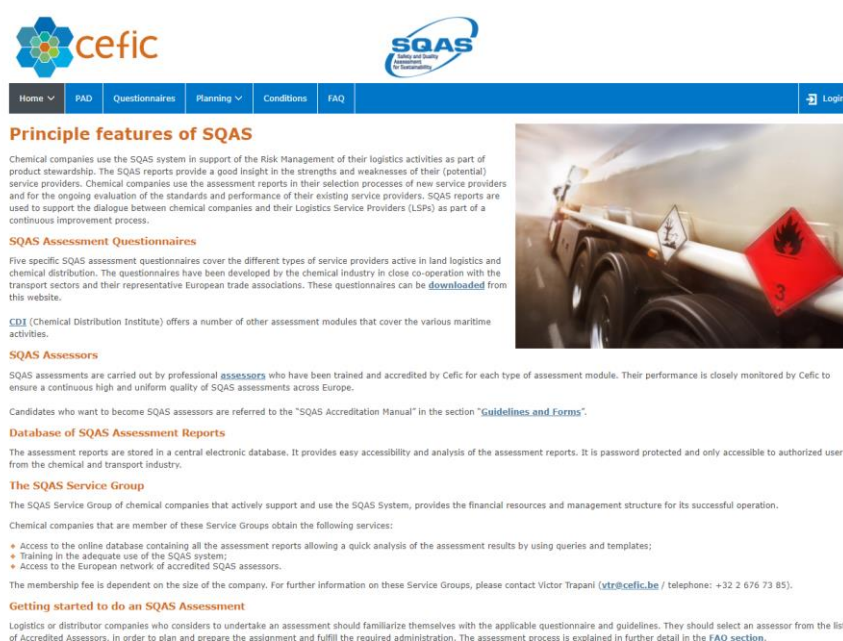
You will see that this page offers you access to general information concerning the SQAS system.

Please note that in order to access the SQAS reports, users are required to login to the SQAS system.

3 Public pages

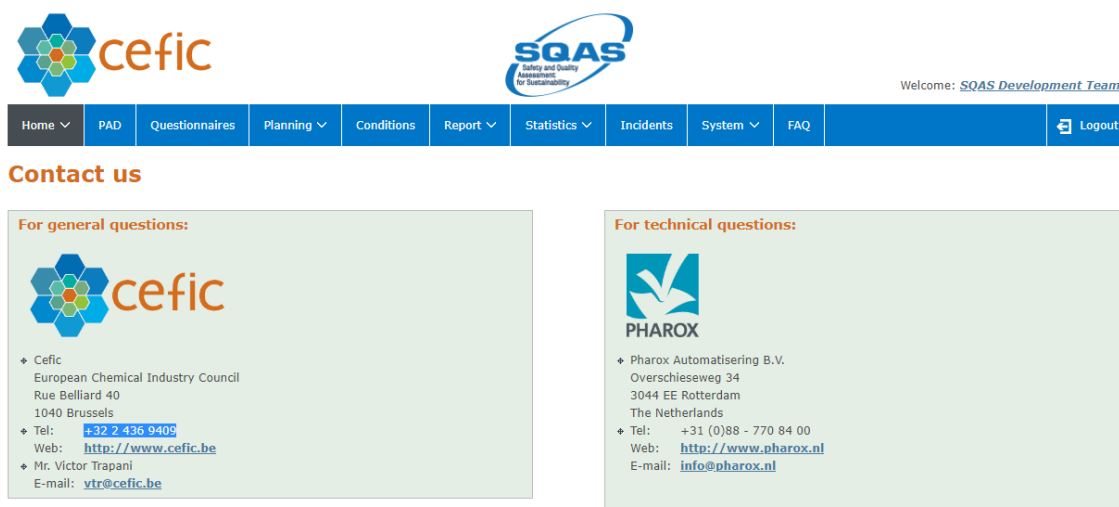
All SQAS website visitors have access to the public pages. There is no login required to access these pages. Please find below some different pages which are available for all users:

- Home, Introduction:



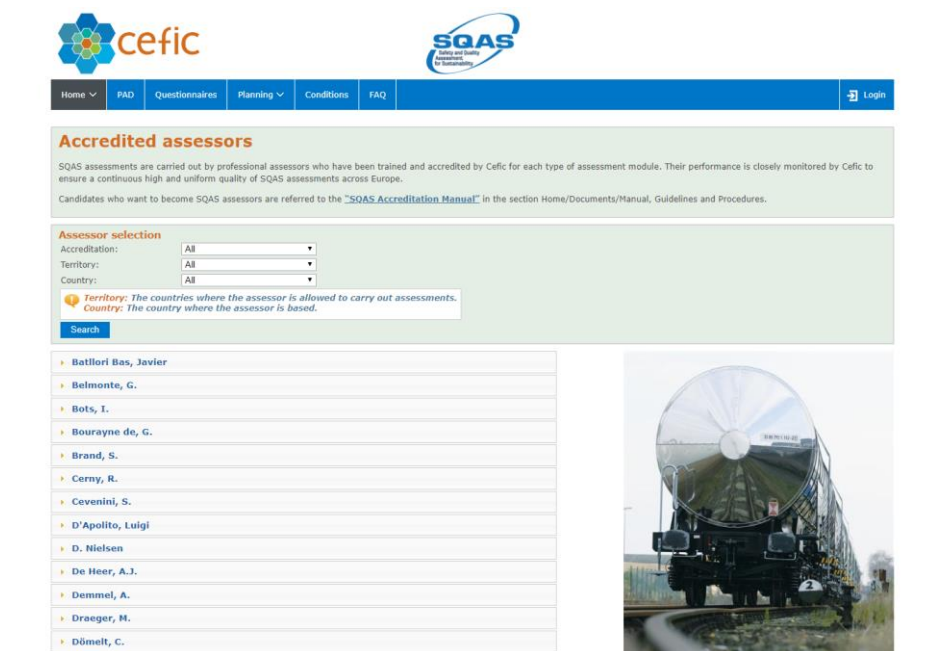
The screenshot shows the SQAS website home page. At the top, there are logos for Cefic and SQAS. Below the logos is a navigation bar with links: Home, PAD, Questionnaires, Planning, Conditions, and FAQ. A 'Login' button is also present. The main content area is titled 'Principle features of SQAS' and contains several sections: 'SQAS Assessment Questionnaires', 'SQAS Assessors', 'Database of SQAS Assessment Reports', 'The SQAS Service Group', and 'Getting started to do an SQAS Assessment'. Each section provides a brief overview of its function. On the right side of the page, there is a photograph of a white tanker truck with a red fire hazard warning sign on its side.

- Home, Contact information:



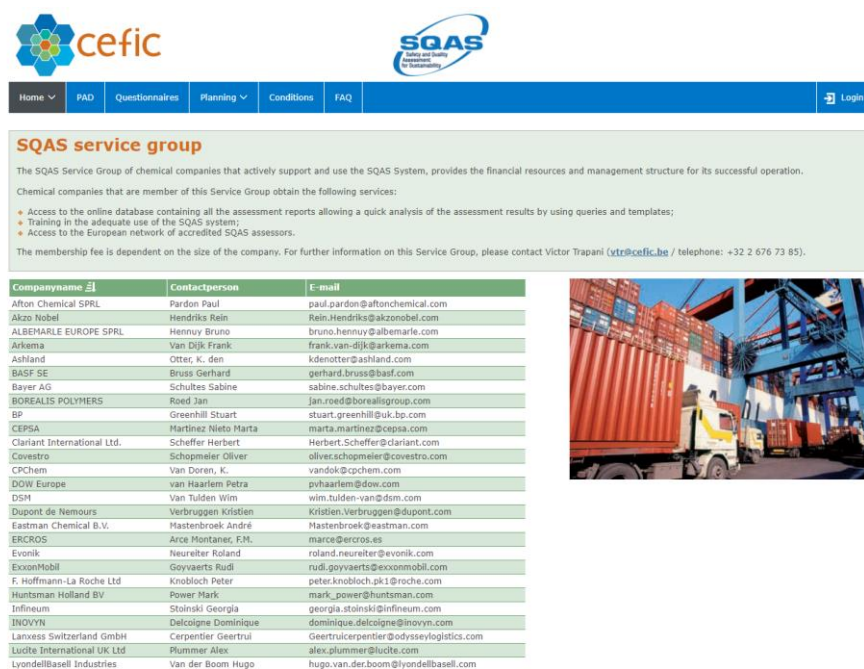
The screenshot shows the SQAS website contact information page. At the top, there are logos for Cefic and SQAS. Below the logos is a navigation bar with links: Home, PAD, Questionnaires, Planning, Conditions, Report, Statistics, Incidents, System, and FAQ. A 'Logout' button is also present. The main content area is titled 'Contact us' and is divided into two columns. The left column is titled 'For general questions:' and contains contact information for Cefic, including its address, telephone number (+32 2 436 9409), website (http://www.cefic.be), and email address (vtr@cefic.be). The right column is titled 'For technical questions:' and contains contact information for Pharox, including its address, telephone number (+31 (0)88 - 770 84 00), website (http://www.pharox.nl), and email address (info@pharox.nl).

- Home, List of accredited assessors (various sorting options are supported).



The screenshot shows the 'Accredited assessors' page on the Cefic SQAS portal. The page features a navigation bar with links: Home, PAD, Questionnaires, Planning, Conditions, and FAQ. Below the navigation bar, there is a section titled 'Accredited assessors' with a brief description of the SQAS assessment process. A search filter section allows users to select accreditation, territory, and country. A list of assessors is displayed, including names like Battlori Bas, Javier, Belmonte, G., Bots, I., Bourayne de, G., Brand, S., Cerny, R., Cevenini, S., D'Apolito, Luigi, D. Nielsen, De Heer, A.J., Demmel, A., Draeger, M., and Dörmelt, C. To the right of the list is a photograph of a large industrial tanker truck.

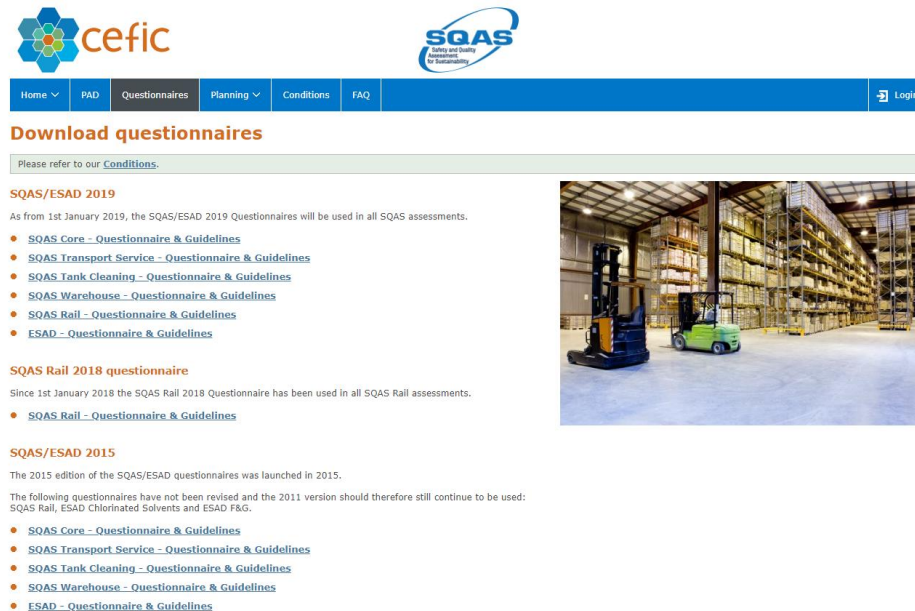
- Home, List of members of SQAS Service Group, ESAD User Group and L&D User Groups (various sorting options are supported).



The screenshot shows the 'SQAS service group' page on the Cefic SQAS portal. The page features a navigation bar with links: Home, PAD, Questionnaires, Planning, Conditions, and FAQ. Below the navigation bar, there is a section titled 'SQAS service group' with a brief description of the service group. A list of member companies is displayed, including names like Afton Chemical SPRL, Akzo Nobel, ALBEMARLE EUROPE SPRL, Arkema, Ashland, BASF SE, Bayer AG, BOREALIS POLYMERS, BP, CEPISA, Clariant International Ltd., Covestro, CPChem, DOW Europe, DSM, Dupont de Nemours, Eastman Chemical B.V., Ercros, Evonik, ExxonMobil, F. Hoffmann-La Roche Ltd, Huntsman Holland B.V., Infineum, INOVYN, Lanxess Switzerland GmbH, Lucite International UK Ltd, and LyondellBasell Industries. To the right of the list is a photograph of a large industrial facility with storage tanks and piping.

Companyname	Contactperson	E-mail
Afton Chemical SPRL	Pardon Paul	paul.pardon@aftonchemical.com
Akzo Nobel	Hendriks Rein	Rein.Hendriks@akzonobel.com
ALBEMARLE EUROPE SPRL	Hennuy Bruno	bruno.hennuy@albemarle.com
Arkema	Van Dijk Frank	frank.van-dijk@arkema.com
Ashland	Otter, K. den	kdenotter@ashland.com
BASF SE	Bruss Gerhard	gerhard.bruss@basf.com
Bayer AG	Schultes Sabine	sabine.schultes@bayer.com
BOREALIS POLYMERS	Roed Jan	jan.roed@borealisgroup.com
BP	Greenhill Stuart	stuart.greenhill@uk.bp.com
CEPSA	Martinez Nieto Marta	marta.martinez@cepsa.com
Clariant International Ltd.	Scheffer Herbert	Herbert.Scheffer@clariant.com
Covestro	Schopmeier Oliver	oliver.schopmeier@covestro.com
CPChem	Van Doren K.	van.dok@cpchem.com
DOW Europe	van Haarlem Petra	pijthaarlem@dow.com
DSM	Van Tulden Wim	wim.tulden-van@dsm.com
Dupont de Nemours	Verbruggen Kristien	Kristien.Verbruggen@dupont.com
Eastman Chemical B.V.	Hastenbroek André	Hastenbroek@eastman.com
ERCROS	Arce Montaner, F.H.	marce@ercros.es
Evonik	Neureiter Roland	roland.neureiter@evonik.com
ExxonMobil	Goryvaerts Rudi	rudi.goryvaerts@exxonmobil.com
F. Hoffmann-La Roche Ltd	Knobloch Peter	peter.knobloch.pk1@roche.com
Huntsman Holland B.V.	Power Mark	mark_power@huntsman.com
Infineum	Stoinski Georgla	georgla.stoinski@infineum.com
INOVYN	Delcoigne Dominique	dominique.delcoigne@inovyn.com
Lanxess Switzerland GmbH	Cerpentier Geertul	Geertulcerpentier@odysseylogistics.com
Lucite International UK Ltd	Plummer Alex	alex.plummer@lucite.com
LyondellBasell Industries	Van der Boom Hugo	hugo.van.der.boom@lyondellbasell.com

- Questionnaires (for downloading questionnaires and guidelines in MS Excel format for all available languages)



Download questionnaires

Please refer to our [Conditions](#).

SQAS/ESAD 2019

As from 1st January 2019, the SQAS/ESAD 2019 Questionnaires will be used in all SQAS assessments.

- [SQAS Core - Questionnaire & Guidelines](#)
- [SQAS Transport Service - Questionnaire & Guidelines](#)
- [SQAS Tank Cleaning - Questionnaire & Guidelines](#)
- [SQAS Warehouse - Questionnaire & Guidelines](#)
- [SQAS Rail - Questionnaire & Guidelines](#)
- [ESAD - Questionnaire & Guidelines](#)

SQAS Rail 2018 questionnaire

Since 1st January 2018 the SQAS Rail 2018 Questionnaire has been used in all SQAS Rail assessments.

- [SQAS Rail - Questionnaire & Guidelines](#)

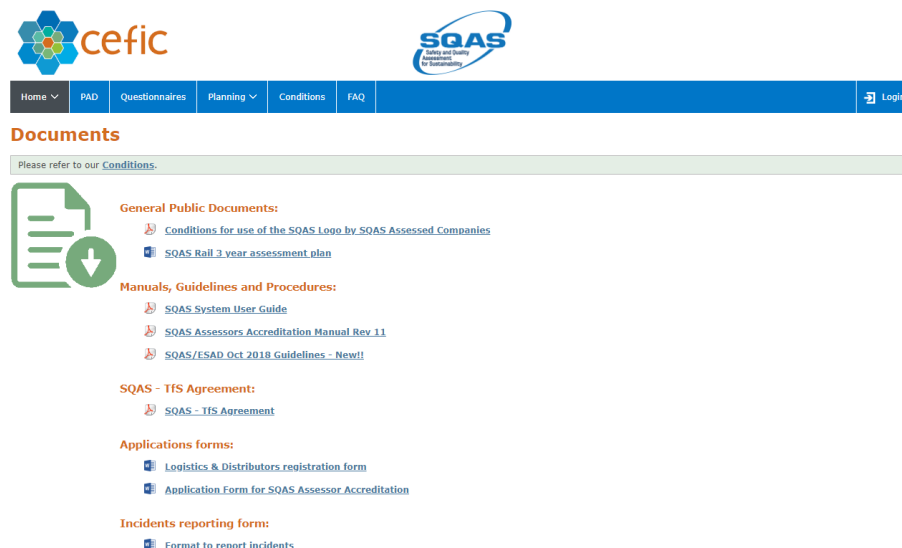
SQAS/ESAD 2015

The 2015 edition of the SQAS/ESAD questionnaires was launched in 2015.

The following questionnaires have not been revised and the 2011 version should therefore still continue to be used: SQAS Rail, ESAD Chlorinated Solvents and ESAD F&G.

- [SQAS Core - Questionnaire & Guidelines](#)
- [SQAS Transport Service - Questionnaire & Guidelines](#)
- [SQAS Tank Cleaning - Questionnaire & Guidelines](#)
- [SQAS Warehouse - Questionnaire & Guidelines](#)
- [ESAD - Questionnaire & Guidelines](#)

- Home, Documents (links to various document, such as: manuals, guidelines and procedures)



Documents

Please refer to our [Conditions](#).

General Public Documents:

- [Conditions for use of the SQAS Logo by SQAS Assessed Companies](#)
- [SQAS Rail 3 year assessment plan](#)

Manuals, Guidelines and Procedures:

- [SQAS System User Guide](#)
- [SQAS Assessors Accreditation Manual Rev 1.1](#)
- [SQAS/ESAD Oct 2018 Guidelines - New!](#)

SQAS - TFS Agreement:

- [SQAS - TFS Agreement](#)

Applications forms:

- [Logistics & Distributors registration form](#)
- [Application Form for SQAS Assessor Accreditation](#)

Incidents reporting form:

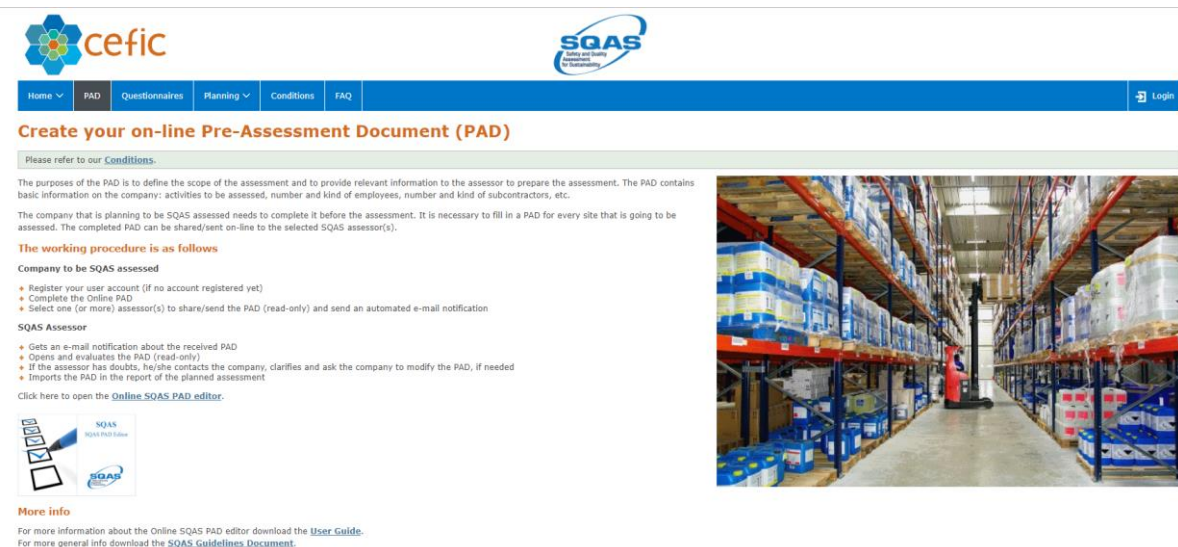
- [Format to report incidents](#)

- PAD ('Pre-Assessment Document'):

A company which is planning to be SQAS assessed needs to complete the Online Pre-Assessment Document before the assessment. It is necessary to fill in a PAD for every site that is going to be assessed.

The purposes of the PAD is to define the scope of the assessment and to provide relevant information to the assessor to prepare the assessment. The PAD contains basic information on the company: activities to be assessed, number and kind of employees, number and kind of subcontractors, etc.

The company to be SQAS assessed should navigate to the PAD section on the SQAS website:



cefic **SQAS**

Home ▾ PAD Questionnaires Planning ▾ Conditions FAQ Login

Create your on-line Pre-Assessment Document (PAD)

Please refer to our [Conditions](#).

The purposes of the PAD is to define the scope of the assessment and to provide relevant information to the assessor to prepare the assessment. The PAD contains basic information on the company: activities to be assessed, number and kind of employees, number and kind of subcontractors, etc.

The company that is planning to be SQAS assessed needs to complete it before the assessment. It is necessary to fill in a PAD for every site that is going to be assessed. The completed PAD can be shared/sent on-line to the selected SQAS assessor(s).

The working procedure is as follows

Company to be SQAS assessed

- Register your user account (if no account registered yet)
- Complete the Online PAD
- Select one (or more) assessor(s) to share/send the PAD (read-only) and send an automated e-mail notification

SQAS Assessor

- Gets an e-mail notification about the received PAD
- Opens and evaluates the PAD (read-only)
- If the assessor has doubts, he/she contacts the company, clarifies and ask the company to modify the PAD, if needed
- Imports the PAD in the report of the planned assessment

Click here to open the [Online SQAS PAD editor](#).

More info

For more information about the Online SQAS PAD editor download the [User Guide](#).
For more general info download the [SQAS Guidelines Document](#).

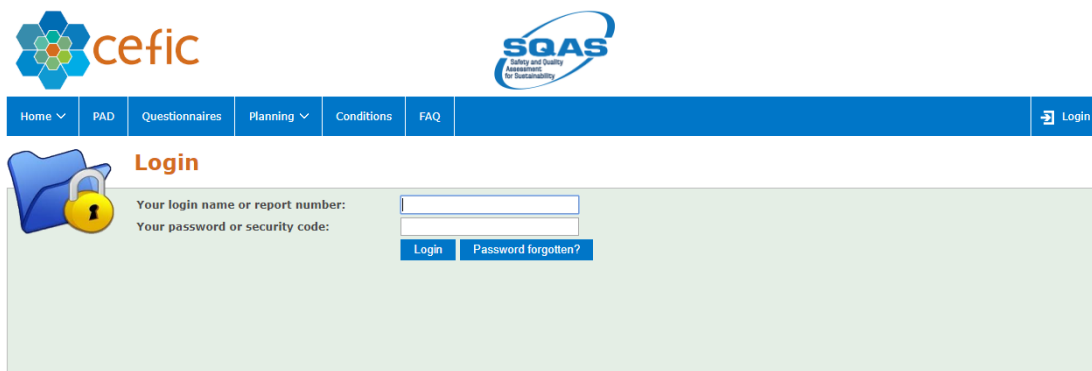
In this section the user can register a user account to get access to the Online SQAS PAD editor to complete the Online PAD and to send /share it with the selected SQAS assessor(s).

For more information about the Online SQAS PAD editor please download the user Guide for this software which is available in this section.

4 Logging on to the SQAS system

In order to login, please click on the Login button on the top right-hand side of the SQAS home page and enter your e-mail address (or report number) and password (or security code).

Note: if you are not sure of your e-mail address or password, please contact the SQAS System Helpdesk (see the contact information in this document).



After clicking on the Login button, your personalized user menu displays. If you receive an error message, please check that you entered your login information correctly, or check with SQAS System Helpdesk.

5 SQAS system access permissions

After a successful login a personalized menu for the user will appear. There are several user groups which can access the system. The system access permissions are dependent on the type of the users:

5.1 Companies to be SQAS assessed

Companies that are planning to be SQAS assessed have access to:

- Create Online Pre-Assessment Documents
- Sign and view electronic agreement between Cefic and company to be assessed

5.2 Accredited SQAS assessors

SQAS assessments are carried out by professional assessors who have been trained and accredited by Cefic for each type of assessment module. Their performance is closely monitored by Cefic to ensure a continuous high and uniform quality of SQAS assessments across Europe.

Accredited SQAS assessors have access to:

- Entering, viewing and editing pre-notifications of planned assessments
- List of planned assessments
- List of assessed companies
- Create and submit assessment reports
- Search and view assessor's reports
- Request access to other assessment reports
- Download assessor software and documents
- Viewing / updating assessor's contact information
- View incident reports

5.3 SQAS assessed companies

Companies which have been assessed by the accredited SQAS assessors have access to:

- List of planned assessments
- List of assessed companies
- View own report, including:
 - Summary report

- Full report
- Report scoring
- Download report
- Update general company information
- Manage report access
- Insert (general) comments on report
- Insert Improvement Action Program
- Activate assessment report
- View electronic agreement
- Download SQAS logo
- View number and identity of report consultations
- Scoring matrix per country
- Search (other) reports
- Request access to other reports
- View (other) reports (which the company has access to), including:
 - Summary report
 - Full report
 - Report scoring
 - Download report
 - Company information
 - Scoring matrix per country
- Compare reports (which the company has access to)
- Manage company specific templates
- Report Statistics
- View incidents reports

5.4 SQAS Service Group users

The SQAS Service Group includes chemical companies that actively support and use the SQAS System. The members of the SQAS Service group have access to all assessment reports of the SQAS Transport Service, SQAS Tank Cleaning, SQAS Warehouse and SQAS Rail modules, unless the assessed company (owner of the report) has denied access to the report for a specific company.

In addition these users can request access to specific ESAD reports. For further information see the section "Request report access".

SQAS Service Group Users have access to:

- List of planned assessments
- List of assessed companies
- Search reports

- View reports (which the company has access to), including:
 - Summary report
 - Full report
 - Report scoring
 - Download report
 - Company information
 - Scoring matrix per country
- Request access to reports (if report access is denied)
- Compare reports (which the company has access to)
- Manage company specific templates
- Report Statistics
- View incidents reports

5.5 ESAD User Group users

This group includes chemical companies that are interested in assessment reports of distributors. Members of the ESAD Service Group have access to all ESAD assessment reports, unless the assessed company (owner of the report) has denied access to the report for a specific company.

In addition these users can request access to specific reports from the SQAS modules: SQAS Transport Service, SQAS Tank Cleaning SQAS Warehouse and SQAS Rail. For further information see the section "Request report access".

ESAD User Group Users have access to:

- List of planned assessments
- List of assessed companies
- Search reports
- View reports (which the company has access to), including:
 - Summary report
 - Full report
 - Report scoring
 - Download report
 - Company information
 - Scoring matrix per country
- Request access to reports (if report access is denied)
- Compare reports (the company has access to)
- Manage company specific templates
- Report Statistics
- View incidents reports

5.6 Logistics & Distributors User Group users

This group includes LSP's (Logistic Service Providers) that are interested in assessment reports of other logistics companies, for example transport subcontractors, warehouses and cleaning stations.

These users can request access to specific reports from other SQAS modules, for example SQAS Transport Service, SQAS Tank Cleaning and SQAS Warehouse reports. For further information see the section "Request report access".

Logistics & Distributors Users Group users have access to:

- List of planned assessments
- List of assessed companies
- Search reports
- View reports (the company has access to), including options:
 - Summary report
 - Full report
 - Report scoring
 - Download report
 - Company information
 - Scoring matrix per country
- Request access to reports (if report access is denied)
- Compare reports (the company has access to)
- Manage company specific templates
- Report Statistics
- View incidents reports

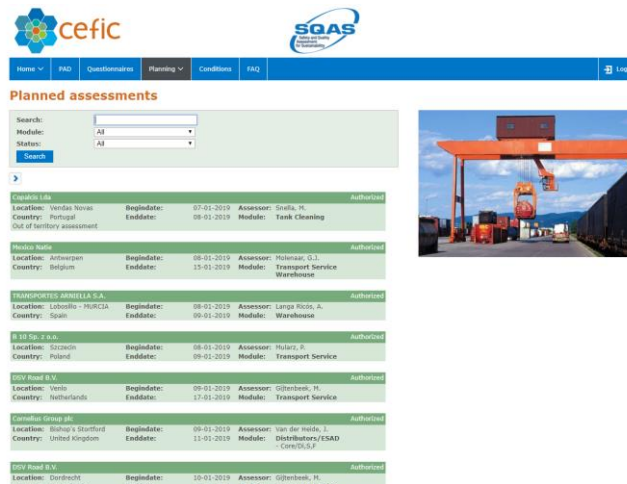
5.7 Statistical users

The Statistical Users have access to various SQAS assessment reports statistics:

- Number of reports
- Scoring per country, etc.
- Scoring per section, etc.
- Scoring matrix per country

6 List of planned assessments

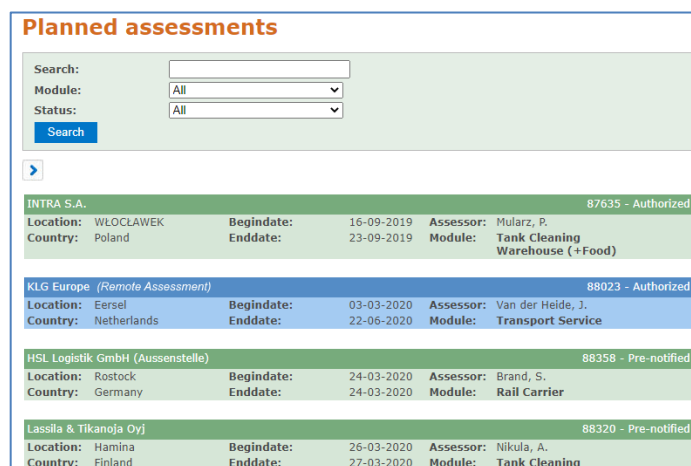
The list of planned assessments offers options to search for certain assessment criteria, such as: company or assessor name, company location or country, SQAS module and status:



6.1 Remote assessments

The companies for which a remote assessment is planned are also included in the list of planned assessments.

The assessments which will be carried out remotely (instead of on-site) are displayed visually different from other planned assessments and are labelled as a "Remote Assessment" in the list.



7 List of assessed companies

The list of assessed companies offers options to search for certain assessment criteria, such as: company or assessor name, company location or country, SQAS module and status:



Assessed companies

Search:

Module:

Country:

Status:

Improvement Action Program:

Order by: Assessment date Descending

Table 1: Assessed companies (partial view)

Location	Assessor	Agency	Module	Date	Status
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New

7.1 Remote assessments

The companies for which a remote assessment is carried out are also included in the list of assessed companies.

The assessments which are carried out remotely (instead of on-site) are displayed visually different from other assessments and are labelled as a "Remote Assessment", including the corresponding remote assessment date in the list.

Assessed companies

Search:

Module:

Country:

Status:

Improvement Action Program:

Order by: Assessment date Descending

Table 2: Assessed companies (partial view)

Location	Assessor	Agency	Module	Date	Status
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New

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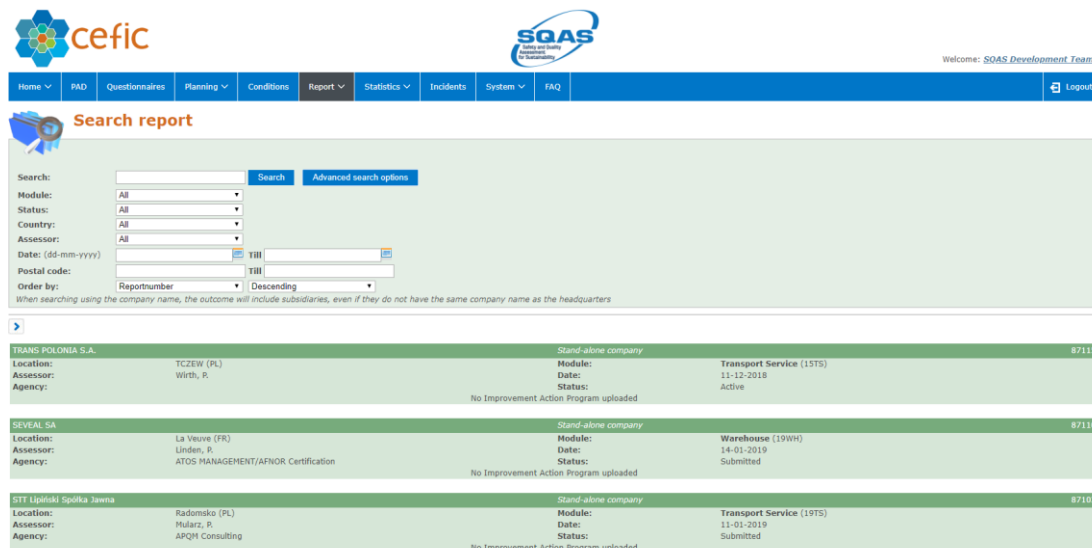
[Excel export with email address of all contact persons](#)

Table 3: Assessed companies (partial view)

Location	Assessor	Agency	Module	Date	Status
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New
Stockholm - Lilla (SE)	Frans, J.	LOSC	Tank Cleaning (17CL)	18-01-2019	New

8 Searching reports

After clicking on <Search report> the following page will appear:



Company Name	Location	Assessor	Agency	Module	Date	Status	ID
TRANS POLONIA S.A.	TCZEŃ (PL)	Wirth, R.		Transport Service (1575)	11-12-2018	Active	87115
No Improvement Action Program uploaded							
SEVEAL SA	La Veuve (FR)	Linden, R.	ATOS MANAGEMENT/AFNOR Certification	Warehouse (19WH)	14-01-2019	Submitted	87110
No Improvement Action Program uploaded							
STB Lęborski Spółka z o.o.	Radomsko (PL)	Mularz, R.	APQM Consulting	Transport Service (1575)	11-01-2019	Submitted	87103
No Improvement Action Program uploaded							

This page allows users to enter the particular search and sort parameters. Click on the <Search> button to execute the selected query on the SQAS Database. It is possible to search on active and/or archived reports using certain search parameters, such as:

- Name of company
- Report number
- Country
- Location (city/town)
- Assessor
- Date of assessment (all reports between two dates)

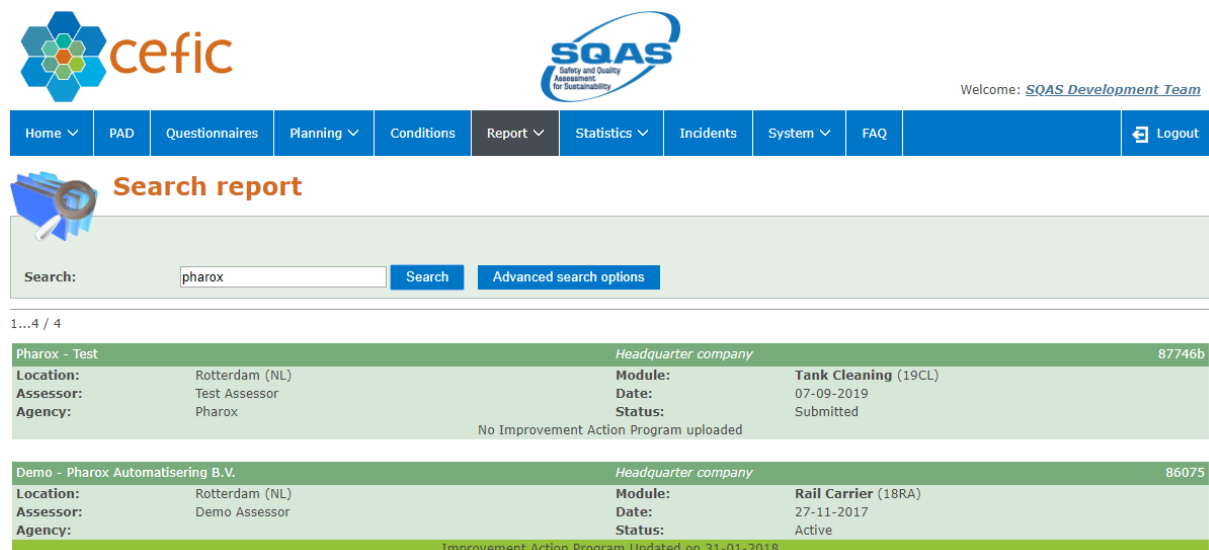
The reports can be sorted in a certain order (like data/sort in Excel) by for example the following sort parameters:

- Report type (Active, Archived)
- Report number
- Name of company
- Country
- Location (City/town)
- Assessor
- Date of assessment

The result (output) of the submitted search consists of a list of assessed companies with the following information:

- Report number
- SQAS module (Transport Service, Tank Cleaning etc.)
- Report status (Active, Archived)
- Name company
- Country
- Location
- Assessor
- Date of assessment
- Improvement Action Program (Yes/No)

The following page shows the results of reports matching the search criteria:



Search report

Search: [Search](#) [Advanced search options](#)

1...4 / 4

Pharox - Test		<i>Headquarter company</i>		87746b
Location:	Rotterdam (NL)	Module:	Tank Cleaning (19CL)	
Assessor:	Test Assessor	Date:	07-09-2019	
Agency:	Pharox	Status:	Submitted	
No Improvement Action Program uploaded				
Demo - Pharox Automatisering B.V.		<i>Headquarter company</i>		86075
Location:	Rotterdam (NL)	Module:	Rail Carrier (18RA)	
Assessor:	Demo Assessor	Date:	27-11-2017	
Agency:	Demo Assessor	Status:	Active	
Improvement Action Program Updated on 31-01-2018				

8.1 Remote assessments

The companies for which a remote assessment is carried out are also included in the search report section.

The assessments which are carried out remotely (instead of on-site) are displayed visually different from other assessments and are labelled as a "Remote Assessment", including the corresponding remote assessment date in the list.

However, the user will not be able to open the report, since the actual report contents have not yet been submitted to the SQAS Database. When a user clicks on the report a popup message is shown to inform the user that the report cannot be opened:



Search report

Search:

View report

This report is not accessible because only a partial remote assessment has been carried out.

The on-site part of the assessment will be performed at a later date

OK

Company	Location	Assessor	Agency	Module	Date	Status	Report ID
WTR Willicher Tankwagenreinigungs GmbH	Willich (DE)	Manroth, M.	DEKRA Certification GmbH	Tank Cleaning (19CL)	16-05-2020	Submitted	88466
Gebr. Bermes Spedition GmbH	Willich (DE)	Manroth, M.	DEKRA Certification GmbH	Transport Service (19TS)	14-05-2020	Remote Assessment (04-04-2020)	88465
LISS TRANSPORT	VENISSIEUX (FR)	Gislette, B.	BGCA	Transport Service (19TS)	15-05-2020	Active	88448
HTS GmbH Handel-Transport- Service	Nienburg (DE)	Wirth, P.	green duck GmbH	Tank Cleaning (19CL)	30-04-2020	Submitted	88443

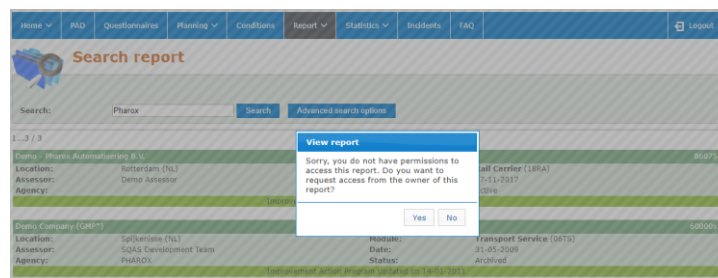
The assessor will complete the on-site part of the assessment at a later date. After submission of the final assessment report, the report is displayed on the list of reports as a normal assessment report.

The assessment date field will now include both the assessment date and the date when the remote assessment was carried out:

Theodor Erdmann Entsorgungsfachbetriebs-, Containerdienst- und Spediti...	Stand-alone company	88406
Location:	Gelsenkirchen (DE)	Module: Transport Service (19TS)
Assessor:	Manroth, M.	Date: 09-09-2020 (Remote: 01-05-2020)
Agency:	DEKRA Certification GmbH	Status: Active
No Improvement Action Program uploaded		

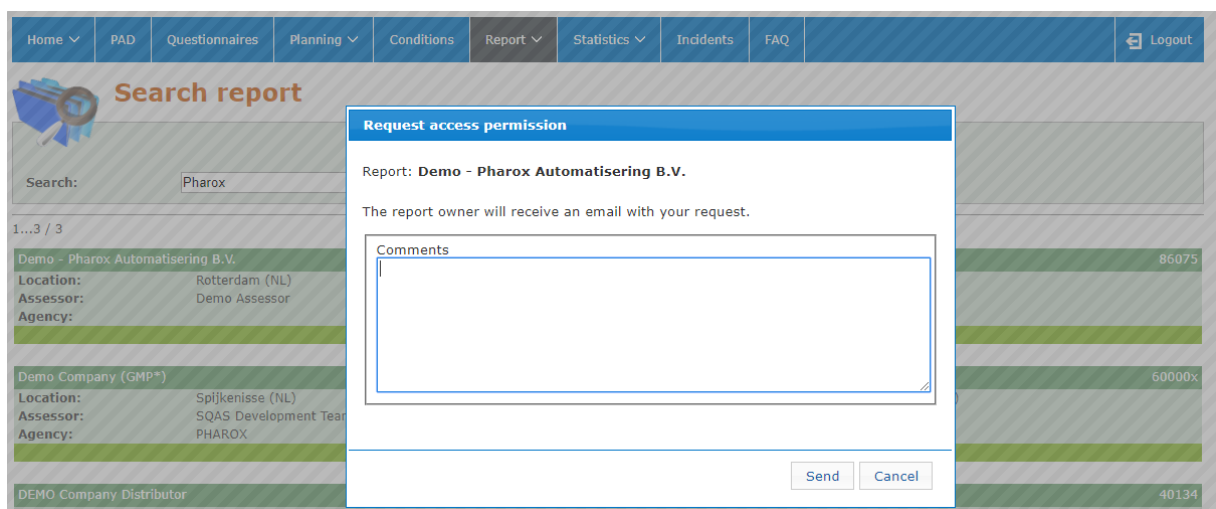
8.2 Requesting report access

In case the access to the report is denied, the following message appears:



Users have the option to request access to the report. Users can only obtain access to the report, when the assessed company grants this access.

When the user confirms the access request, the following page appears:



The user is required to complete a comment box, in which they describes their interest and can justify why they would like to have access to the report.

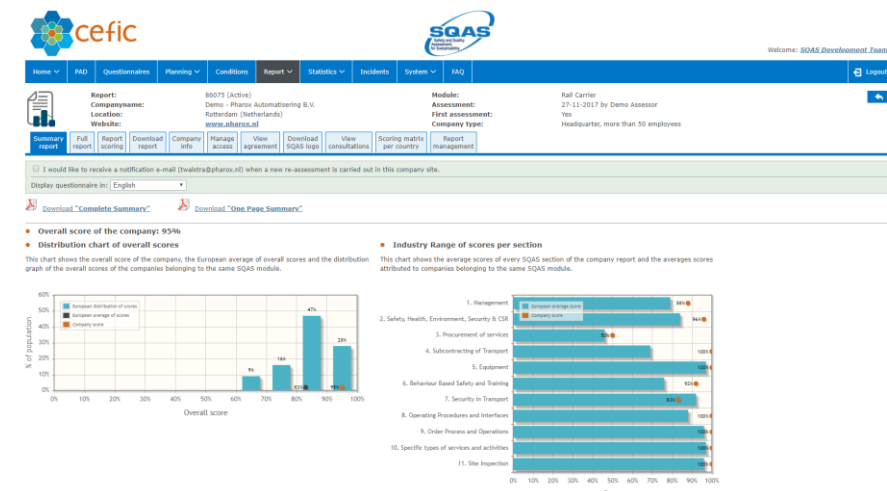
The contact persons named in the assessment report will receive an automated e-mail with the access request. This assessed company can view the request and grant or deny the access to the report. An automated e-mail containing the result of the access request will be sent to the requesting user.

9 Viewing reports

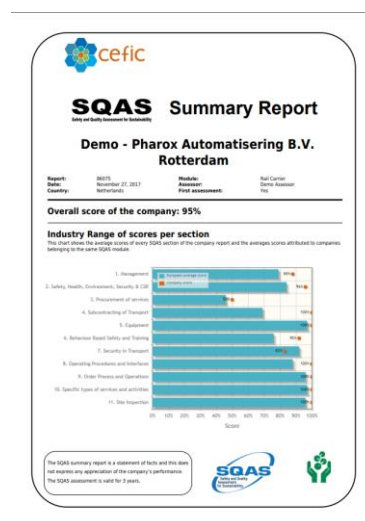
This section describes the various report options. The additional specific options for assessed companies and assessors are described in section 14 and 15 of this guide.

9.1 View Summary report

By clicking on (Summary report) in the Report section, users are able to view and print a summary of the assessment report.



Users have also the option to view and print a One Page Summary Report:

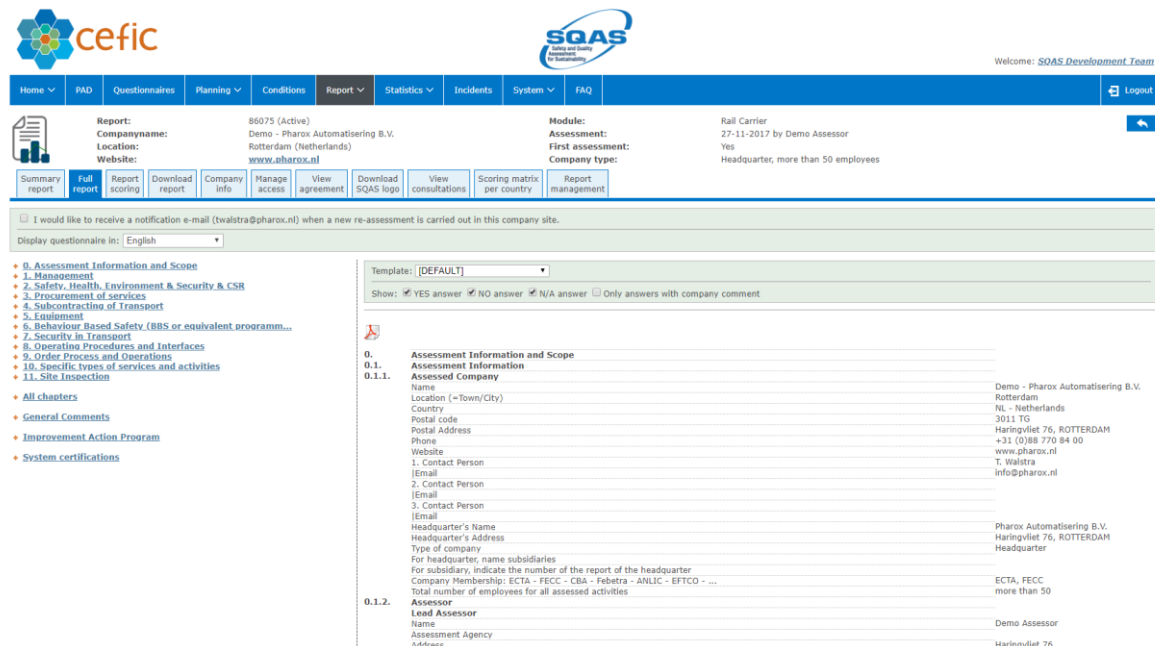


9.2 View Full report

By clicking on (Full report) in the Report section, users are able to view and print the report.

Users can navigate and browse the different chapters of the report. It is also possible to print the general information, questionnaire and/or general comments.

Please see below an image of the 'View Report' page:



The screenshot displays the 'View Report' page for the SQAS system. The page features a navigation bar at the top with various menu items. The main content area is divided into several sections. On the left, there is a sidebar with a list of report chapters. The central part of the page shows the 'Assessment Information and Scope' section, which includes details about the assessed company, contact persons, and the assessor. The page also includes a 'Full report' button and a 'Download report' button. The 'Assessment Information and Scope' section is expanded, showing details such as the company name, location, website, module, assessment date, first assessment, and company type. The sidebar on the left lists the following chapters: 0. Assessment Information and Scope, 1. Management, 2. Safety, Health, Environment & Security & CSR, 3. Procurement of services, 4. Subcontracting of Transport, 5. Equipment, 6. Behaviour Based Safety (BBS or equivalent program...), 7. Security in Transport, 8. Operating Procedures and Interfaces, 9. Order Process and Operations, 10. Specific types of services and activities, 11. Site Inspection, All chapters, General Comments, Improvement Action Program, and System certifications.

Users also have the option to change the language in which questionnaire will be displayed.

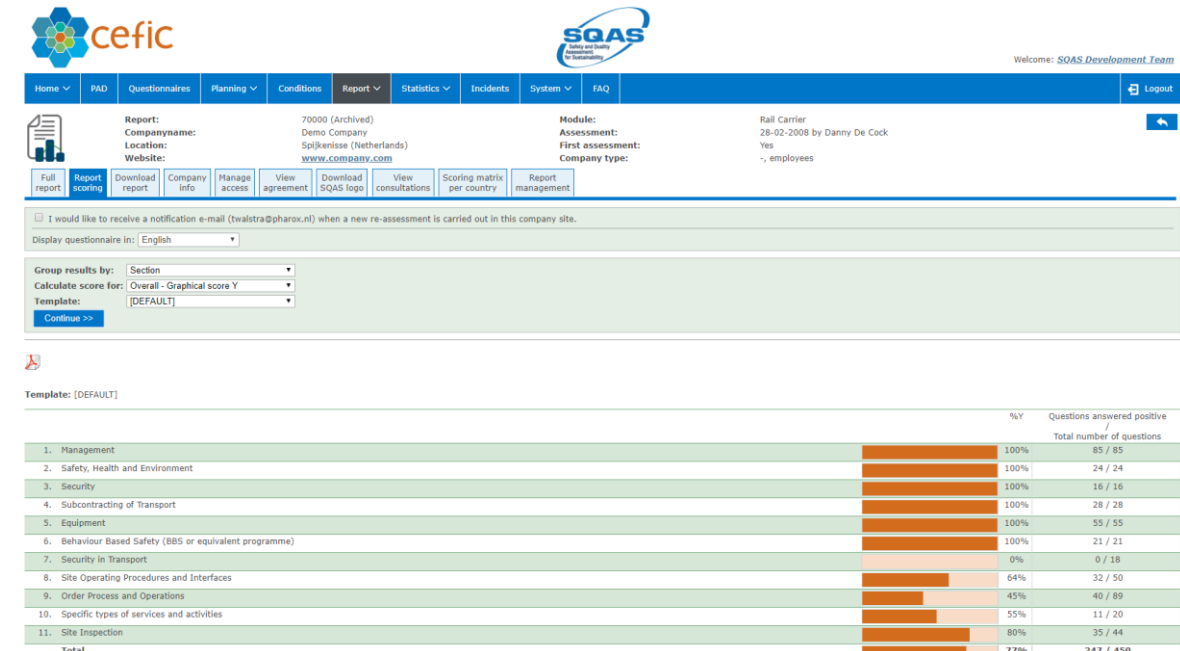
By clicking on the 'YES', 'NO', 'N/A' and company comments check boxes you can filter the questionnaire answers

Furthermore it is possible to save the report to a PDF document.

Select the template dropdown box in order to apply a company specific or Cefic template to the report.

9.3 Report scoring

By clicking on the <Report scoring> menu option users will get a page to query the scores on this specific report:



	%Y	Questions answered positive / Total number of questions
1. Management	100%	85 / 85
2. Safety, Health and Environment	100%	24 / 24
3. Security	100%	16 / 16
4. Subcontracting of Transport	100%	28 / 28
5. Equipment	100%	55 / 55
6. Behaviour Based Safety (BBS or equivalent programme)	100%	21 / 21
7. Security in Transport	0%	0 / 18
8. Site Operating Procedures and Interfaces	64%	32 / 50
9. Order Process and Operations	45%	40 / 89
10. Specific types of services and activities	55%	11 / 20
11. Site Inspection	80%	35 / 44
Total	77%	342 / 450

The several options are available, such as:

- Number and percentage of YES answers
- Number and percentage of NO answers
- Number and percentage of N/A answers

Score per: Report, Section or subsection

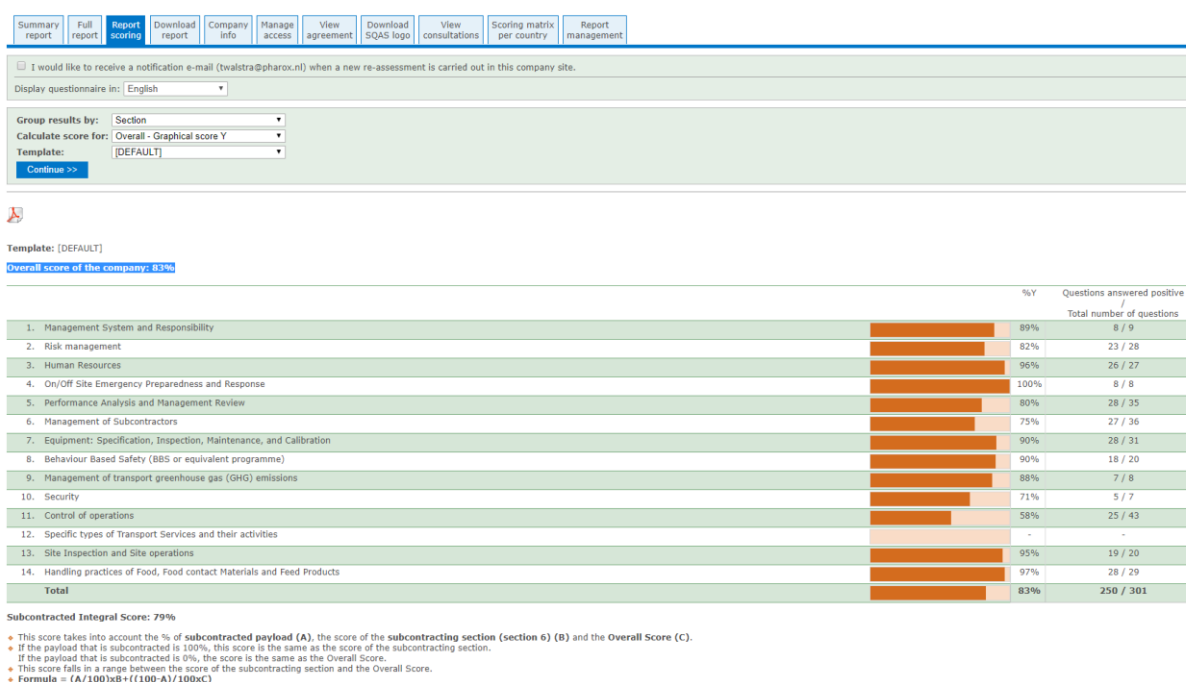
Note: NA answers are not taken into account for calculating percentages of Yes and No answers i.e.:

- % No = number of No/Number (Yes+No)
- % Yes = number of Yes/Number (Yes+No)

In addition to the query possibilities as mentioned above the option is included to generate overview reports with all relevant information in one summary table. These summary tables can be displayed in numbers or percentages.

9.4 Overall and subcontracted integral scoring

The overall score of the company (the percentage of “Yes” answers) is displayed in the Report Scoring section and in case of a SQAS Transport Service report (based on the SQAS 2019 questionnaire). The subcontracted integral score is also included:



The subcontracted integral score takes into account the **% of subcontracted payload (A)**, the **score of the subcontracting section (section 6) (B)** and the **Overall Score (C)**.

If the payload that is subcontracted is 100%, this score is the same as the score of the subcontracting section. If the payload that is subcontracted is 0%, the score is the same as the Overall Score. This score falls in a range between the score of the subcontracting section and the Overall Score.

The calculation of the subcontracted integral score is based on the following formula in which these values apply:

Formula = $(A/100) \times B + ((100-A)/100 \times C)$

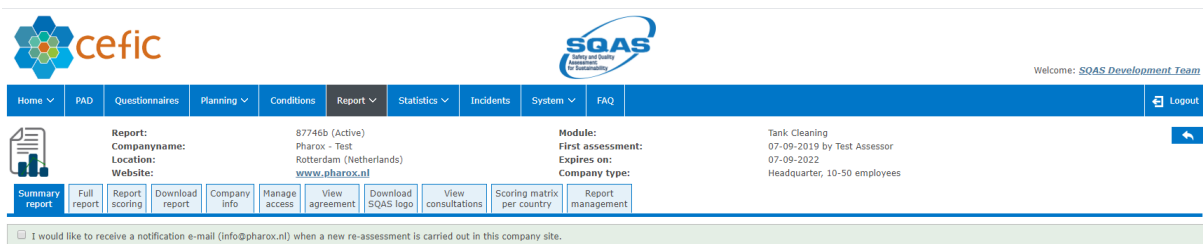
A= % of subcontracted payload (data taken from the question 0.3.9)

B= Score of Transport Service section 6 about subcontracting in %

C= Overall Score of the report in %

9.5 E-mail notification for re-assessment reports

On the top of the report page a check box is displayed which gives the user the option to enable or disable receiving an automated e-mail notification when a new re-assessment is carried out for this specific assessed company. The e-mail address of the user is displayed in this header (the user can update the e-mail address in his user profile):



cefic

87746b (Active)

Report: 87746b (Active)

Companyname: Pharox - Test

Location: Rotterdam (Netherlands)

Website: www.pharox.nl

Module: Tank Cleaning

First assessment: 07-09-2019 by Test Assessor

Expires on: 07-09-2022

Company type: Headquarter, 10-50 employees

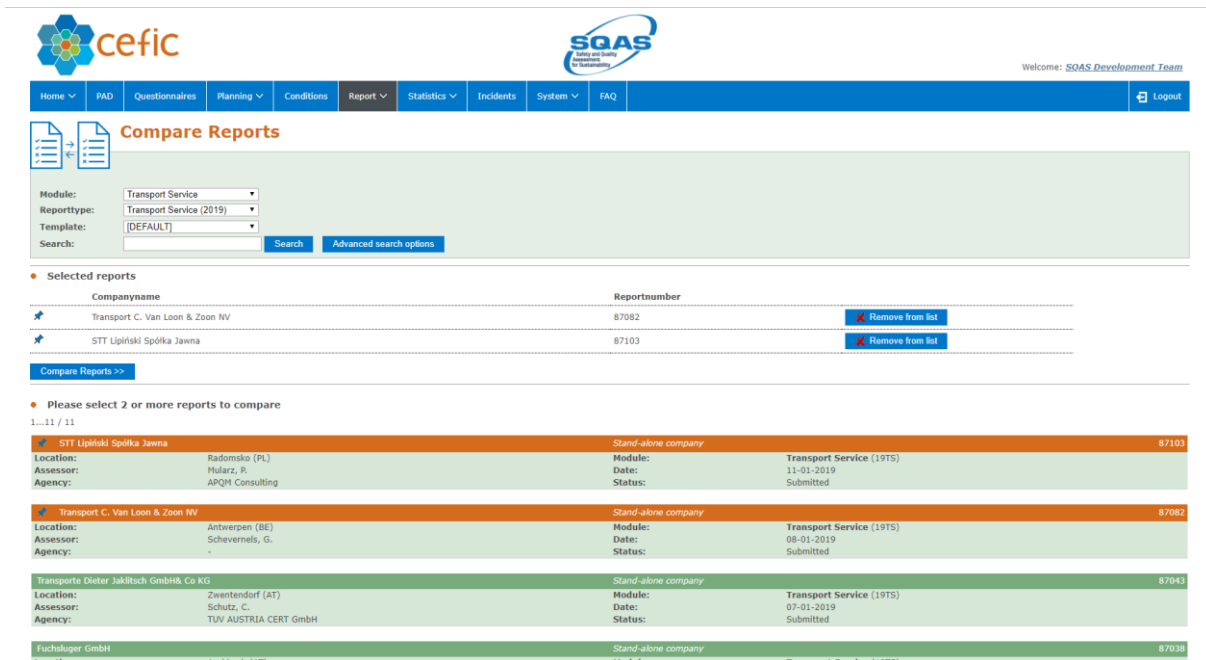
Summary report Full report Report scoring Download report Company info Manage access View agreement Download SQAS logo View consultations Scoring matrix per country Report management

☐ I would like to receive a notification e-mail (info@pharox.nl) when a new re-assessment is carried out in this company site.

10 Comparing reports

Users have the option to compare up to 10 reports (if the user has access to the reports) of the same type (SQAS module and questionnaire version). The results are presented in Excel format and allow to check answers for each question in all reports.

The following page is used for comparing assessment reports:



Compare Reports

Module: Transport Service
 Reporttype: Transport Service (2019)
 Template: [DEFAULT]
 Search: [Advanced search options](#)

Selected reports

Companyname	Reportnumber	
Transport C. Van Loon & Zoon NV	87082	Remove from list
STT Lipinski Spółka Jawna	87103	Remove from list

[Compare Reports >>](#)

Please select 2 or more reports to compare
 1...11 / 11

Companyname	Reportnumber
STT Lipinski Spółka Jawna	87103
Transport C. Van Loon & Zoon NV	87082
Transporte Dieter Jakitsch GmbH Co KG	87043
Fischlager GmbH	87038

Details for selected reports (from the table below):

Companyname	Reportnumber	Location	Assessor	Agency	Module	Date	Status
STT Lipinski Spółka Jawna	87103	Radomsko (PL)	Hularz, P.	APQM Consulting	Transport Service (19TS)	11-01-2019	Submitted
Transport C. Van Loon & Zoon NV	87082	Antwerpen (BE)	Schevernels, G.	-	Transport Service (19TS)	08-01-2019	Submitted
Transporte Dieter Jakitsch GmbH Co KG	87043	Zwentendorf (AT)	Schutz, C.	TUV AUSTRIA CERT GmbH	Transport Service (19TS)	07-01-2019	Submitted
Fischlager GmbH	87038	Aurbach (AT)	-	-	Transport Service (19TS)	-	-

11 Managing templates

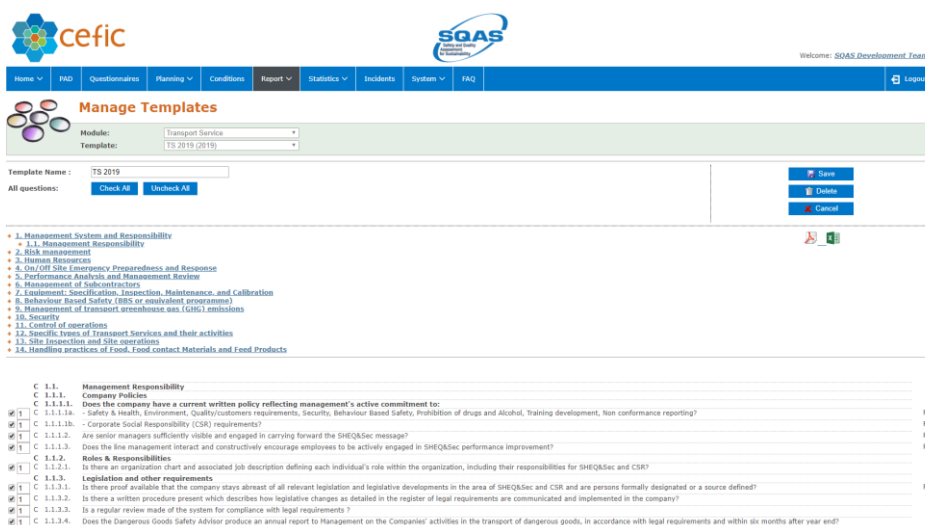
Users can create and save their own company specific templates and apply these to the assessment reports that they want to select. They can use these templates for instance to get a report score based on certain questions of the questionnaire which are important to the users.

Company specific templates are available to all users within the company. These templates are shared between all users of the company. Under the authority of the chemical company or the L&D user company the Supervisor or SQAS helpdesk has the possibility to allow or disallow certain users to create and/or update templates.

If you do not have the possibility to create/update company specific templates then your company has not given you access to this option and you will only have the possibility to apply the company specific templates on your queries. Please contact the Supervisor or SQAS helpdesk for more information.

When creating a new template the user can select which those questions he wants to be included. In order to do this, in the Manage templates section choose the questionnaire type and click on the button <Create New> in order to create a new template.

It is also possible to update an existing template. This is done by selecting appropriate template in the drop down box. The following screen appears:



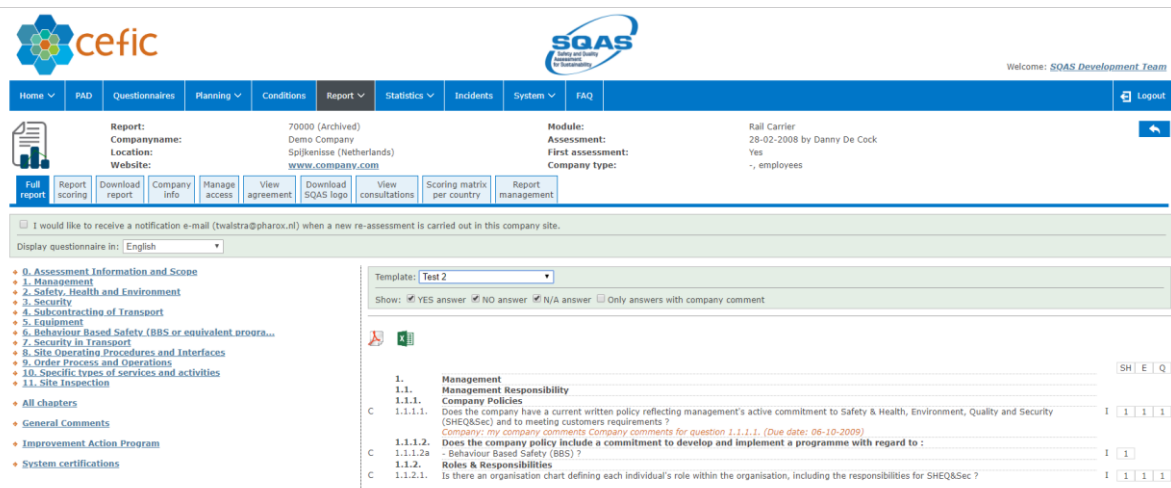
The screenshot shows the 'Manage Templates' interface in the SQAS system. At the top, there is a navigation bar with links like Home, FAQ, Questionnaires, Planning, Conditions, Export, Statistics, Incidents, System, and FAQ. The main heading is 'Manage Templates'. Below this, there is a form with a 'Module' dropdown set to 'Transport Service' and a 'Template' dropdown set to 'TS 2019 (2019)'. The 'Template Name' field contains 'TS 2019'. There are buttons for 'Save', 'Delete', and 'Cancel'. Below the form, there is a list of questions with checkboxes for selection. The questions are organized into sections: 1. Management System and Responsibility, 2. Risk management, 3. Human Resources, 4. On/Off Site Emergency Preparedness and Response, 5. Performance Analysis and Management Review, 6. Management of Subcontractors, 7. Equipment, Specification, Inspection, Maintenance, and Calibration, 8. Behaviour Based Safety (BBS or equivalent programme), 9. Management of Transport (warehouse, etc.) employees, 10. Security, 11. Control of operations, 12. Specific Issues of Transport Services and their activities, 13. Site Inspection and site operations, and 14. Handling practices of Food, Food contact Materials and Food Products. The interface also shows a 'Welcome: SQAS Assessment Team' message in the top right corner.

Users can select the questions which should be included in the template, and can assign different weight factors for these questions. This way user can differentiate questions based on how important they are.

For instance, if a member considers a certain subset of questions as very important, another group of questions less important, and wants to ignore the rest of the questionnaire, he can make a template which includes only the questions that matter, and assign higher weight factors to the questions which are more important. The weight factor of the questions can be between 1 and 99. If a question is de-selected a weight factor of 0 will automatically be assigned in order to exclude the question. After all questions and weighing factors have been selected the template can be saved. Click on the <Save> button.

11.1 Using templates

After creating/updating company specific templates, all users within the company will have the option to use these templates when viewing or comparing reports. To apply a template they should select the appropriate name in drop down box.



The screenshot shows the SQAS system interface. At the top, there is a navigation bar with links: Home, FAQ, Questionnaires, Planning, Conditions, Report, Statistics, Incidents, System, and FAQ. Below this is a header section with company information: Report: 70000 (Archived), Companyname: Demo Company, Location: Spilvenisse (Netherlands), Website: www.company.com, Module: Rail Carrier, Assessment: 28-02-2008 by Danny De Cock, First assessment: Yes, Company type: -, employees. There are buttons for Full report, Report scoring, Download report, Company info, Manage access, View agreement, Download SQAS logo, View consultations, Scoring matrix per country, and Report management. A checkbox indicates the user wants to receive a notification e-mail. Below this is a dropdown for 'Display questionnaire in: English'. On the left, there is a tree view of question categories: 0. Assessment Information and Scope, 1. Management, 2. Safety, Health and Environment, 3. Security, 4. Subcontracting of Transport, 5. Equipment, 6. Behaviour Based Safety (BBS or equivalent process), 7. Security in Transport, 8. Site Operating Procedures and Interfaces, 9. Order Process and Operations, 10. Specific types of services and activities, 11. Site Inspection, All chapters, General Comments, Improvement Action Program, and System certifications. The main area shows a template selection dropdown set to 'Test 2'. Below this, there are checkboxes for 'Show: YES answer', 'NO answer', 'N/A answer', and 'Only answers with company comment'. A list of questions is displayed with their IDs and weights, and a table of scores is shown on the right.

When the report is shown only those questions which have been selected in the chosen template can be viewed and exported.

When selecting the report scoring option only those questions which have been selected in the template will be used for the calculations and report scores. When reports are compared only those questions which have been selected in the template will be viewed and exported.

12 Statistics options

The following options are available in the Statistics section (see top menu):

- Number of reports
- Scoring per country and year
- Scoring per section, subsection etc.
- Scoring matrix per country

12.1 Number of reports

The number of reports menu option calculates the total number of SQAS assessment reports based on various query criteria.

The number of reports can be calculated by:

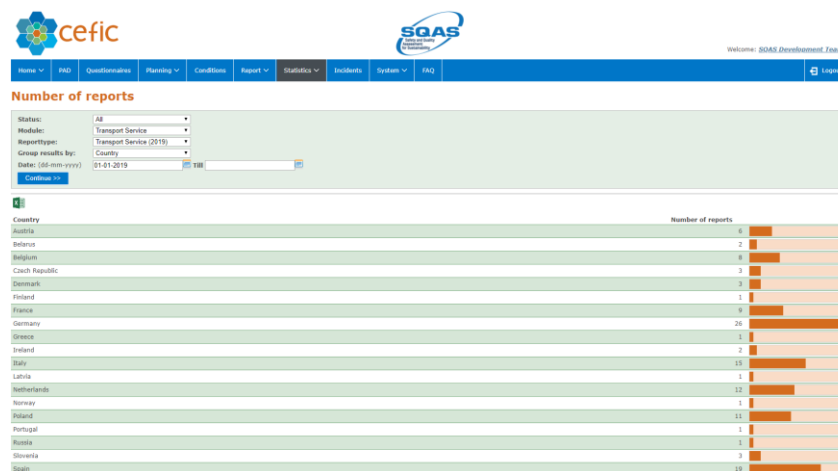
- Report status (Submitted, Active , Archived, All)
- SQAS questionnaire (Transport Service, Tank Cleaning, Warehouse, Rail Carrier, Distributor / ESAD, All)
- SQAS questionnaire version (2019, 2015, 2011 etc.)

The result can be grouped by:

- Total
- Country
- Assessor
- Agency
- Month
- Year

The output can be filtered by a date range and the result can be exported to MS Excel.

The following screen shows the web page for calculating the total number of SQAS reports:



12.2 Scoring per country and year

The scoring per country and year menu option calculates the percentage of “Yes” answers of SQAS reports based on various query criteria.

The scoring per country and year can be calculated by:

- Report status (Submitted, Active , Archived, All)
- SQAS questionnaire (Transport Service, Tank Cleaning, Warehouse, Rail Carrier, Distributor / ESAD, All)
- SQAS questionnaire version (2019, 2015, 2011 etc.)

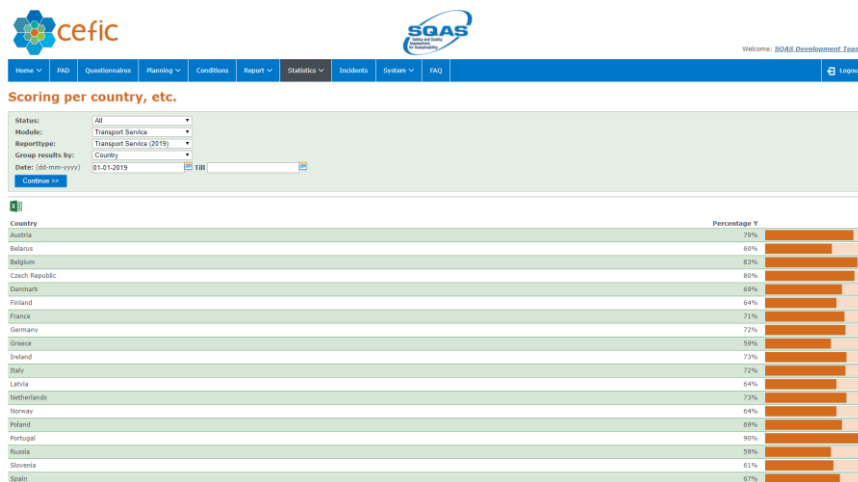
The results can be grouped by:

- Country
- Year

The scoring results will only be displayed if the calculation is based on at least 5 different assessment reports.

The output can be filtered by a date range and the result can be exported to MS Excel.

The following screen shows the web page for calculating the scoring of SQAS reports per country and year:



12.3 Scoring per section, subsection etc.

The scoring per section, subsection etc. menu option calculates the percentage of "Yes" answers per section, subsection etc. of SQAS reports.

The scoring can be calculated by:

- Report status (Submitted, Active , Archived, All)
- SQAS questionnaire (Transport Service, Tank Cleaning, Warehouse, Rail Carrier, Distributor / ESAD, All)
- SQAS questionnaire version (2019, 2015, 2011 etc.)

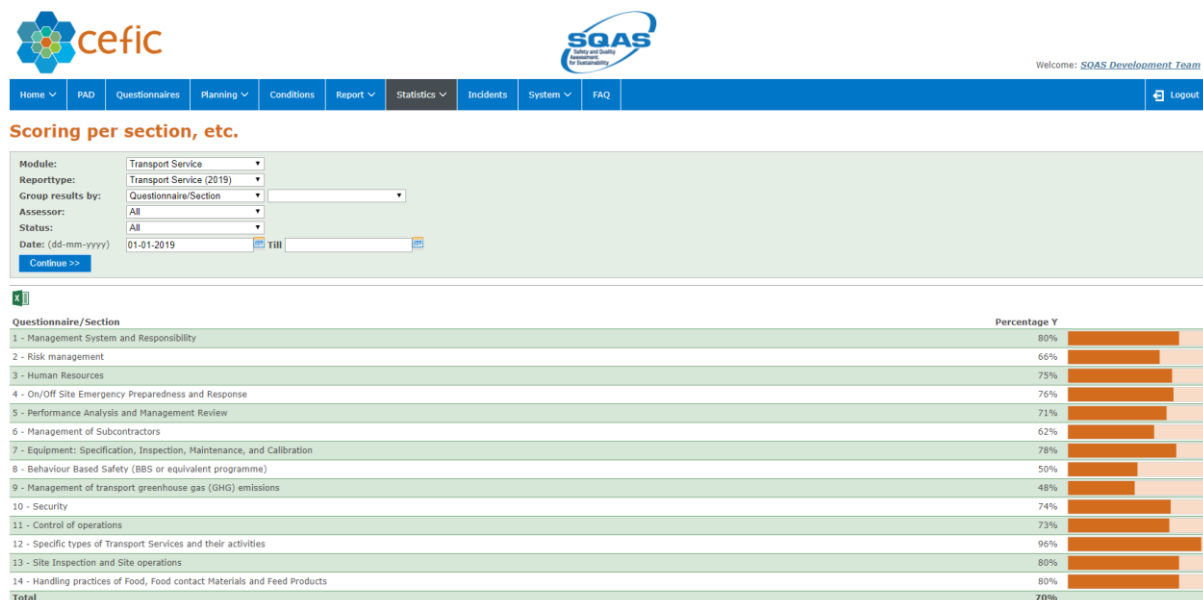
The results can be grouped by:

- Section
- Subsection
- Question number

The scoring results will only be displayed if the calculation is based on at least 5 different assessment reports.

The output can be filtered by a date range and the result can be exported to MS Excel.

The following screen shows the web page for calculating the scoring per section of SQAS reports:



12.4 Scoring matrix per country

The scoring matrix per country option calculates the percentage of “Yes” answers per country per section (or subsection etc.).

The scoring matrix per country option can be calculated by:

- Report status (Submitted, Active , Archived, All)
- SQAS questionnaire (Transport Service, Tank Cleaning, Warehouse, Rail Carrier, Distributor / ESAD, All)
- SQAS questionnaire version (2019, 2015, 2011 etc.)



The results can be grouped by:

- Section
- Subsection
- Question number

The scoring results will only be displayed if the calculation is based on at least 5 different assessment reports.

The output can be filtered by a date range and the result can be exported to MS Excel.

The following screen shows the web page for calculating the scoring per section of SQAS reports:



Welcome: *SQAS Development Team*

Home ▾ PAD Questionnaires Planning ▾ Conditions Report ▾ Statistics ▾ Incidents System ▾ FAQ
Logout

Scoring matrix per country

Module: Transport Service

Reporttype: Transport Service (2019)

Group results by: Questionnaire/Section

Template: [DEFAULT]

Assessor: All

Status: All

Date: (dd-mm-yyyy) 01-01-2019 to

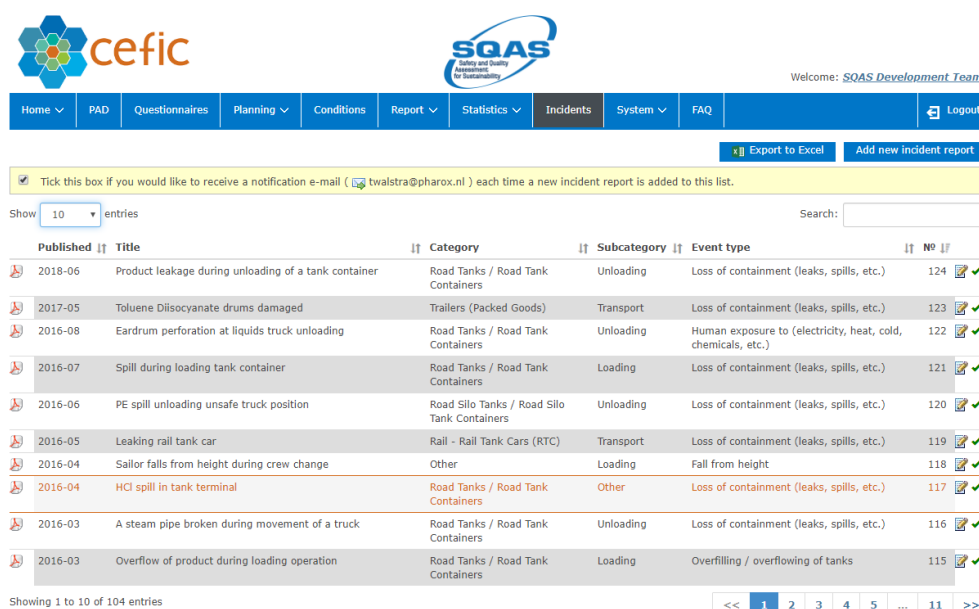
[Continue >>](#)

Questionnaire/Section	Austria	Belarus	Belgium	Czech Republic	Denmark	Finland	France	Germany	Greece	Ireland	Italy	Latvia	Netherlands	Norway	Poland	Portugal	Russia	Slovenia	Spain	Switzerland	United Kingdom	Total
1 - Management System and Responsib...	92%	83%	96%	93%	85%	89%	80%	81%	100%	65%	84%	56%	73%	100%	74%	100%	100%	80%	73%	79%	72%	80%
2 - Risk management	88%	50%	81%	80%	67%	70%	71%	68%	64%	64%	66%	100%	67%	50%	71%	89%	85%	58%	58%	55%	51%	66%
3 - Human Resources	88%	67%	89%	90%	81%	56%	75%	75%	65%	69%	72%	77%	81%	62%	74%	89%	78%	66%	69%	66%	70%	75%
4 - On/Off Site Emergency Preparedn...	94%	56%	86%	79%	88%	75%	81%	78%	63%	81%	72%	75%	82%	75%	77%	88%	38%	71%	66%	69%	70%	76%
5 - Performance Analysis and Manage...	78%	44%	89%	75%	78%	77%	72%	72%	71%	82%	75%	53%	77%	42%	64%	86%	43%	44%	70%	59%	63%	71%
6 - Management of Subcontractors	44%	0%	80%	59%	79%	87%	66%	69%	44%	66%	71%	26%	59%	63%	59%	-	-	61%	53%	52%	54%	62%
7 - Equipment: Specification, Inspe...	85%	73%	84%	85%	75%	56%	72%	79%	64%	85%	79%	88%	84%	-	80%	86%	-	68%	78%	59%	73%	78%
8 - Behaviour Based Safety (BBS or ...	57%	13%	77%	73%	30%	40%	68%	50%	25%	18%	46%	25%	67%	85%	33%	94%	25%	37%	55%	27%	38%	50%
9 - Management of transport greenho...	55%	25%	52%	50%	35%	70%	50%	59%	30%	61%	40%	100%	37%	67%	81%	75%	17%	19%	46%	57%	38%	48%
10 - Security	65%	67%	85%	84%	44%	50%	70%	78%	33%	68%	81%	85%	84%	83%	68%	83%	75%	63%	63%	75%	80%	74%
11 - Control of operations	67%	64%	81%	87%	64%	53%	61%	74%	60%	93%	74%	50%	74%	79%	76%	100%	62%	76%	75%	54%	77%	73%
12 - Specific types of Transport Ser...	-	-	-	-	-	-	-	-	-	100%	-	-	93%	-	-	-	-	-	-	-	-	96%
13 - Site Inspection and Site operat...	91%	94%	83%	91%	61%	100%	83%	76%	79%	98%	87%	100%	84%	50%	76%	88%	100%	78%	82%	71%	71%	80%
14 - Handling practices of Food, Foo...	-	-	97%	-	100%	-	97%	100%	-	60%	50%	-	95%	-	82%	-	-	-	69%	-	-	80%
Total	79%	60%	83%	80%	69%	64%	71%	72%	59%	73%	72%	64%	73%	64%	69%	90%	59%	61%	67%	58%	64%	70%

13 Viewing incidents reports

Cefic has developed a database of logistics incidents with the aim of sharing the learning with chemical companies and logistics suppliers. This database was built on voluntary reporting by chemical companies of incidents that occurred during the transport or handling of one of their products.

When the <Incidents> menu is selected, the following screen will appear:



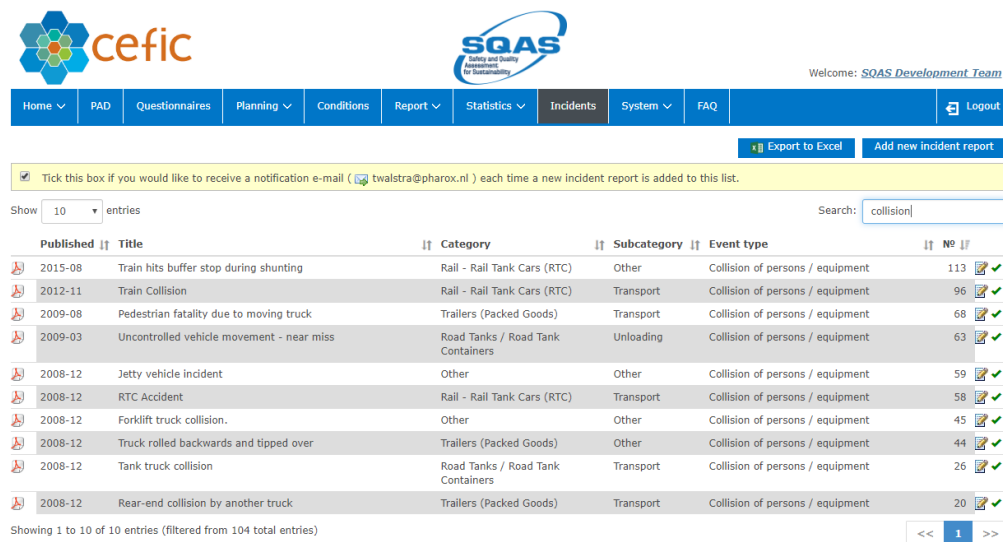
Published	Title	Category	Subcategory	Event type	No
2018-06	Product leakage during unloading of a tank container	Road Tanks / Road Tank Containers	Unloading	Loss of containment (leaks, spills, etc.)	124
2017-05	Toluene Diisocyanate drums damaged	Trailers (Packed Goods)	Transport	Loss of containment (leaks, spills, etc.)	123
2016-08	Eardrum perforation at liquids truck unloading	Road Tanks / Road Tank Containers	Unloading	Human exposure to (electricity, heat, cold, chemicals, etc.)	122
2016-07	Spill during loading tank container	Road Tanks / Road Tank Containers	Loading	Loss of containment (leaks, spills, etc.)	121
2016-06	PE spill unloading unsafe truck position	Road Silo Tanks / Road Silo Tank Containers	Unloading	Loss of containment (leaks, spills, etc.)	120
2016-05	Leaking rail tank car	Rail - Rail Tank Cars (RTC)	Transport	Loss of containment (leaks, spills, etc.)	119
2016-04	Sailor falls from height during crew change	Other	Loading	Fall from height	118
2016-04	HCl spill in tank terminal	Road Tanks / Road Tank Containers	Other	Loss of containment (leaks, spills, etc.)	117
2016-03	A steam pipe broken during movement of a truck	Road Tanks / Road Tank Containers	Unloading	Loss of containment (leaks, spills, etc.)	116
2016-03	Overflow of product during loading operation	Road Tanks / Road Tank Containers	Loading	Overfilling / overflowing of tanks	115

The list of incident reports is displayed in a tabular format. Users can change the number of reports per page to 10, 25, 50, 100 or All. The user can navigate to the other pages using the pagination buttons in the bottom right corner of the screen.

The list is initially sorted on the first column (Published period), with the newest reports on top of the list. The list can be sorted (up or down) on any column in the table (Title, Category, Event type or Number) by clicking on each column header.

By clicking on a row in the list, the PDF document of the accident report will be opened and is available for viewing, saving and/or printing (via the PDF reader).

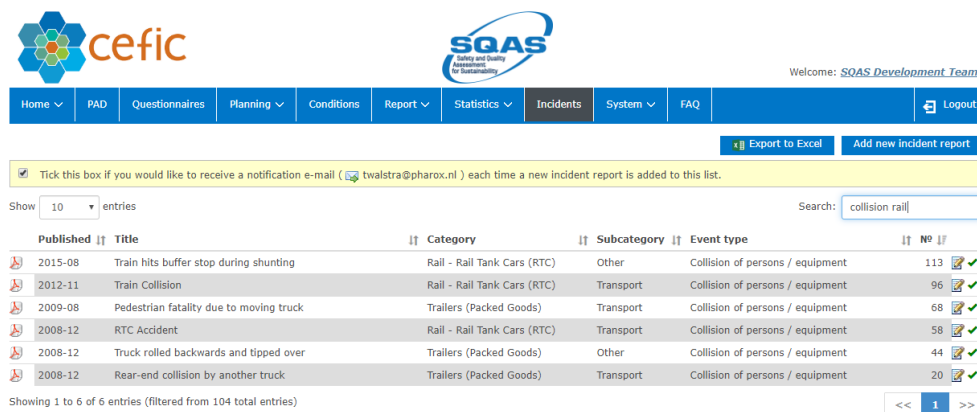
On the top right a Filter box is displayed. By entering a value in this box (e.g. "collision") only those rows will be displayed that contain this word ("collision") anywhere in the row:



The screenshot shows the SQAS Incidents page. The search filter "collision" is entered in the top right. The table displays 10 entries, all of which contain the word "collision" in the title or event type.

Published	Title	Category	Subcategory	Event type	No
2015-08	Train hits buffer stop during shunting	Rail - Rail Tank Cars (RTC)	Other	Collision of persons / equipment	113
2012-11	Train Collision	Rail - Rail Tank Cars (RTC)	Transport	Collision of persons / equipment	96
2009-08	Pedestrian fatality due to moving truck	Trailers (Packed Goods)	Transport	Collision of persons / equipment	68
2009-03	Uncontrolled vehicle movement - near miss	Road Tanks / Road Tank Containers	Unloading	Collision of persons / equipment	63
2008-12	Jetty vehicle incident	Other	Other	Collision of persons / equipment	59
2008-12	RTC Accident	Rail - Rail Tank Cars (RTC)	Transport	Collision of persons / equipment	58
2008-12	Forklift truck collision.	Other	Other	Collision of persons / equipment	45
2008-12	Truck rolled backwards and tipped over	Trailers (Packed Goods)	Other	Collision of persons / equipment	44
2008-12	Tank truck collision	Road Tanks / Road Tank Containers	Transport	Collision of persons / equipment	26
2008-12	Rear-end collision by another truck	Trailers (Packed Goods)	Transport	Collision of persons / equipment	20

More than one word can be entered (e.g. "rail" and "collision"). All records will be displayed which contain both words anywhere in the row.



The screenshot shows the SQAS Incidents page with the search filter "collision rail". The table displays 6 entries, all of which contain both words "collision" and "rail" in the title or event type.

Published	Title	Category	Subcategory	Event type	No
2015-08	Train hits buffer stop during shunting	Rail - Rail Tank Cars (RTC)	Other	Collision of persons / equipment	113
2012-11	Train Collision	Rail - Rail Tank Cars (RTC)	Transport	Collision of persons / equipment	96
2009-08	Pedestrian fatality due to moving truck	Trailers (Packed Goods)	Transport	Collision of persons / equipment	68
2008-12	RTC Accident	Rail - Rail Tank Cars (RTC)	Transport	Collision of persons / equipment	58
2008-12	Truck rolled backwards and tipped over	Trailers (Packed Goods)	Other	Collision of persons / equipment	44
2008-12	Rear-end collision by another truck	Trailers (Packed Goods)	Transport	Collision of persons / equipment	20

The combination of these sorting and filtering options gives the user full control over searching through the list of incident reports.

E-mail notifications for new incident reports

On the top of the incidents reports page a checkbox is displayed which gives the user the option to disable or enable receiving an automated e-mail notification when a new report is added to the list. The e-mail address of the User is displayed in this header (the user can already update the e-mail address in his user profile).

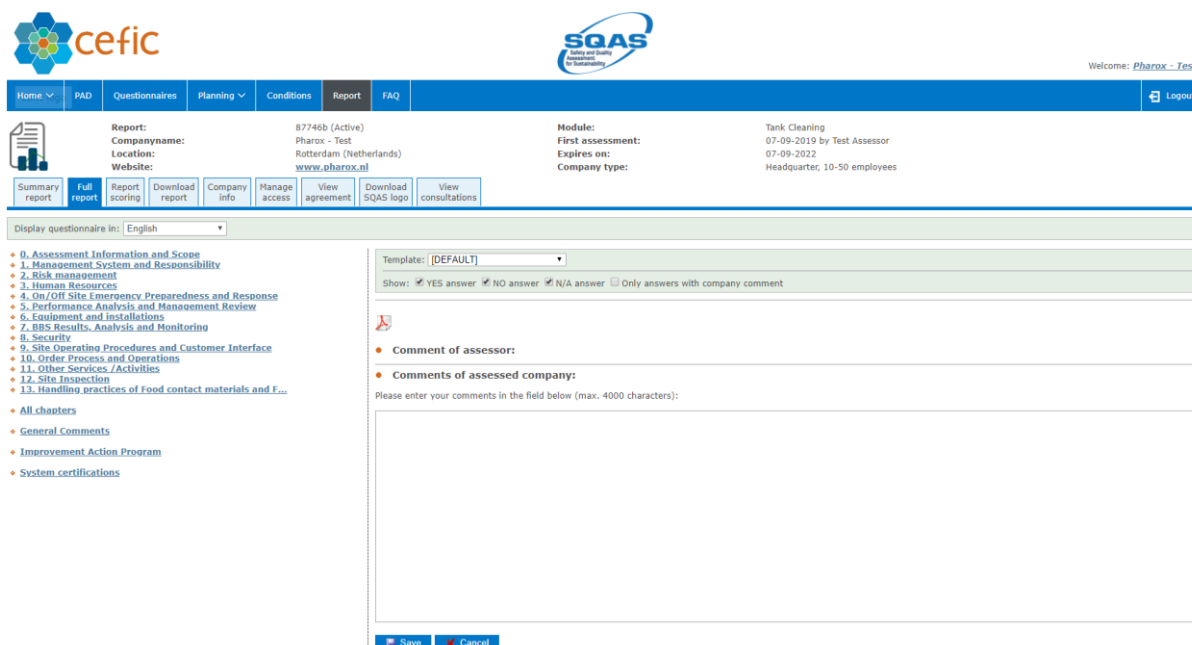
14 Specific options for assessed companies

14.1 Inserting general comments / improvements

These options in the report page allow the assessed company to insert general comments and improvement action Program in the report. Click on (general comments or improvement action program and the Edit button).

The system will now ask to fill in general comments in the text box. Click on the Save button to include general comments in the SQAS internet database.

The assessed company has the possibility to continuously insert new comments or change previously made comments during the 3 year period that the assessment report remains valid. For example the assessed company may want to add a comment each time they have implemented certain elements of their improvement plan. This way it is also possible to modify the Improvement Action Program.



The screenshot displays the SQAS system interface. At the top, there are logos for 'cefic' and 'SQAS'. A navigation bar includes links like Home, PAD, Questionnaires, Planning, Conditions, Report, and FAQ. The 'Report' section is active, showing details for company 87746b (Active), including company name, location, website, module, first assessment date, and company type. Below this, there are buttons for 'Summary report', 'Full report', 'Report scoring', 'Download report', 'Company info', 'Manage access', 'View agreement', 'Download SQAS logo', and 'View consultations'. The main content area shows a list of assessment chapters on the left and a 'Comments of assessed company' section on the right. The 'Comments of assessed company' section includes a template dropdown, checkboxes for 'Show: YES answer', 'NO answer', 'N/A answer', and 'Only answers with company comment'. Below this is a large text box for entering comments, with a note that the limit is 4000 characters. At the bottom of the text box are 'Save' and 'Cancel' buttons.

Note: the size of the general comments and improvement action program fields is limited to 4000 characters each. It is also possible to add a PDF file to the improvement action program.

14.2 Activating the report

By default the system automatically activates the report 1 month after it has been submitted. The assessed company however has the opportunity to activate the report before the end of this month. This can be done as follows:

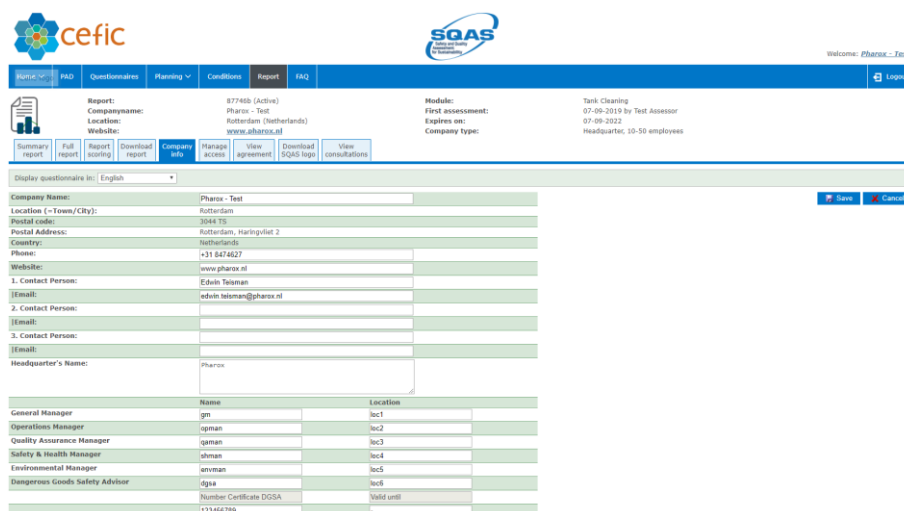
- Click on (Activate the report)
- Click on (OK) if you want to change the status of your report from Submitted to Active.

If the assessed company does not make use of this option, the report will have the Submitted status during the first month after which the report has been submitted to the SQAS Database. During this month the report will only be accessible to the assessed company and the SQAS supervisor.

After one month the report will automatically be activated. From that moment onwards all users will have access to the report (unless access has been denied).

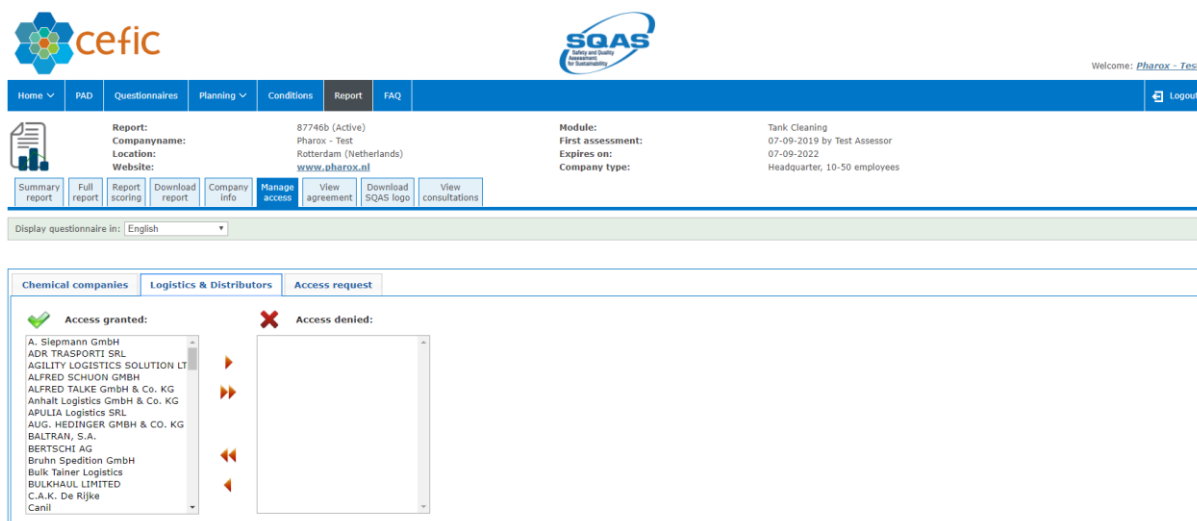
14.3 Updating general company information

The Company Info option allows the assessed company to update certain elements of the company information (such as their postal address, phone, website, contact persons). This can be updated anytime during the 3 years in which the report is valid:



14.4 Managing report access

By default all members of the SQAS Service Group will gain access to the report after it has been activated. If for any particular reason the assessed company chooses to deny access to some members, this can be done using this option. This option should be used only in exceptional cases. Please be aware that all users will always be able to view the full list of assessed companies.



The screenshot displays the SQAS system interface. At the top, there are logos for Cefic and SQAS. Below the logos is a navigation bar with tabs: Home, PAD, Questionnaires, Planning, Conditions, Report, and FAQ. The 'Report' tab is selected. The main content area shows a report for 'Pharox - Test' (Report ID: 87746b). The report details include: Companyname: Pharox - Test, Location: Rotterdam (Netherlands), Website: www.pharox.nl, Module: Tank Cleaning, First assessment: 07-09-2019 by Test Assessor, Expires on: 07-09-2022, and Company type: Headquarter, 10-50 employees. Below the report details is a section titled 'Access request' with two tabs: 'Chemical companies' and 'Logistics & Distributors'. The 'Logistics & Distributors' tab is selected. This tab contains two columns: 'Access granted' and 'Access denied'. The 'Access granted' column lists several companies, including A. Siepmann GmbH, ADR TRANSPORTI SRL, AGILITY LOGISTICS SOLUTION LT, ALFRED SCHUON GMBH, ALFRED TALKE GmbH & Co. KG, Alnhalt Logistics GmbH & Co. KG, APULIA Logistics SRL, AUG. HEDINGER GMBH & CO. KG, BALTRAN, S.A., BERTSCHI AG, Bruhn Spedition GmbH, Bulk Tainer Logistics, BULKHAUL LIMITED, C.A.K. De Rijke, and Canil. Orange arrows point from the 'Access granted' column to the 'Access denied' column, indicating the process of granting or denying access.

Members of the Logistics & Distributors (L&D) User Group by default do not have access to the report. Using the corresponding option you can allow access to certain (or all) members of L&D User group.

14.5 View electronic agreement

Before the actual SQAS assessment takes place, the company to be assessed should electronically authorize the agreement between Cefic and the company to be assessed.

The company to be assessed will receive an automated e-mail from the SQAS system containing a link which can be used to electronically authorize the agreement:

Onderwerp: **Planned SQAS assessment for Road Transport**

Dear (to be) assessed company,

We have received a SQAS pre-notification:

Company: Test & Co
 Location: Rotterdam
 Country: NL – the Netherlands
 Assessor: Doe, J.
 Scope: Road Transport

You are requested to authorize the electronic agreement.
 Please click on the following hyperlink to authorize the assessment:

<http://www.sqas.org/sign-agreement.php?pncode=PN42733511>

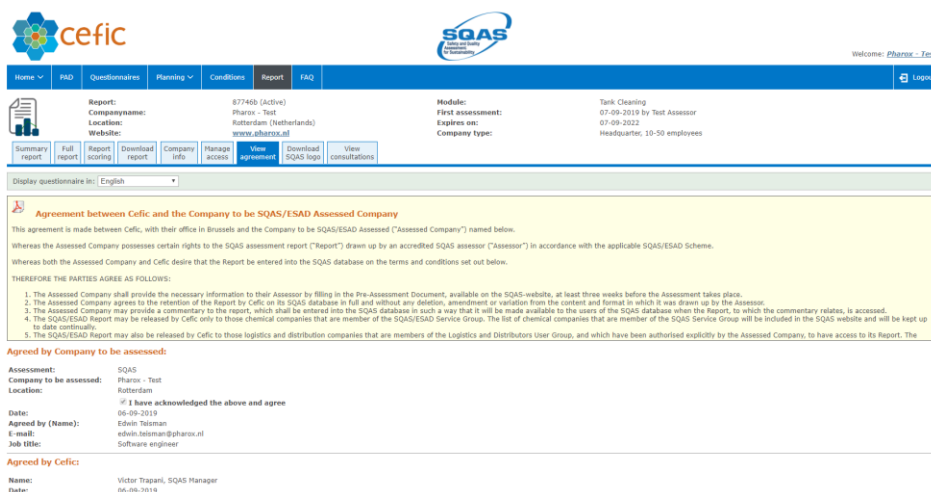
In case the hyperlink doesn't work please follow this alternative procedure:

1. Open the SQAS web site: <http://www.sqas.org>
2. Click on Planning in the menu bar and go to 'Sign agreement'
3. The system will now ask you to fill in your pre-notification code: PN42733511
4. Click on the Enter button to authorize the assessment.

Please be aware that the assessment cannot take place without your authorization.
 If you have any problems or if you need assistance please contact:

SQAS System Helpdesk:
 Pharox Automatisering B.V.
 Rotterdam, The Netherlands
 Telephone : +31 (0)88 770 84 00
 E-mail : info@pharox.nl

Alternatively the company to be assessed can use the Agreement page in the Planning section of the website. The agreement page allows the company to review the agreement:



Agreement between Cefic and the Company to be SQAS/ESAD Assessed Company

This agreement is made between Cefic, with their office in Brussels and the Company to be SQAS/ESAD Assessed ("Assessed Company") named below.

Whereas the Assessed Company possesses certain rights to the SQAS assessment report ("Report") drawn up by an accredited SQAS assessor ("Assessor") in accordance with the applicable SQAS/ESAD Scheme.

Whereas both the Assessed Company and Cefic desire that the Report be entered into the SQAS database on the terms and conditions set out below.

THEREFORE THE PARTIES AGREE AS FOLLOWS:

1. The Assessed Company shall provide the necessary information to their Assessor by filling in the Pre-Assessment Document, available on the SQAS-website, at least three weeks before the Assessment takes place.
2. The Assessed Company agrees to the retention of the Report by Cefic on its SQAS database in full and without any deletion, amendment or variation from the content and format in which it was drawn up by the Assessor.
3. The Assessed Company may provide a commentary to the report, which shall be entered into the SQAS database in such a way that it will be made available to the users of the SQAS database when the Report, to which the commentary relates, is accessed.
4. The SQAS/ESAD Report may be released by Cefic only to those chemical companies that are member of the SQAS/ESAD Service Group. The list of chemical companies that are member of the SQAS Service Group will be included in the SQAS website and will be kept up to date continually.
5. The SQAS/ESAD Report may also be released by Cefic to those logistics and distribution companies that are members of the Logistics and Distributors User Group, and which have been authorised explicitly by the Assessed Company, to have access to its Report. The

Agreed by Company to be assessed:

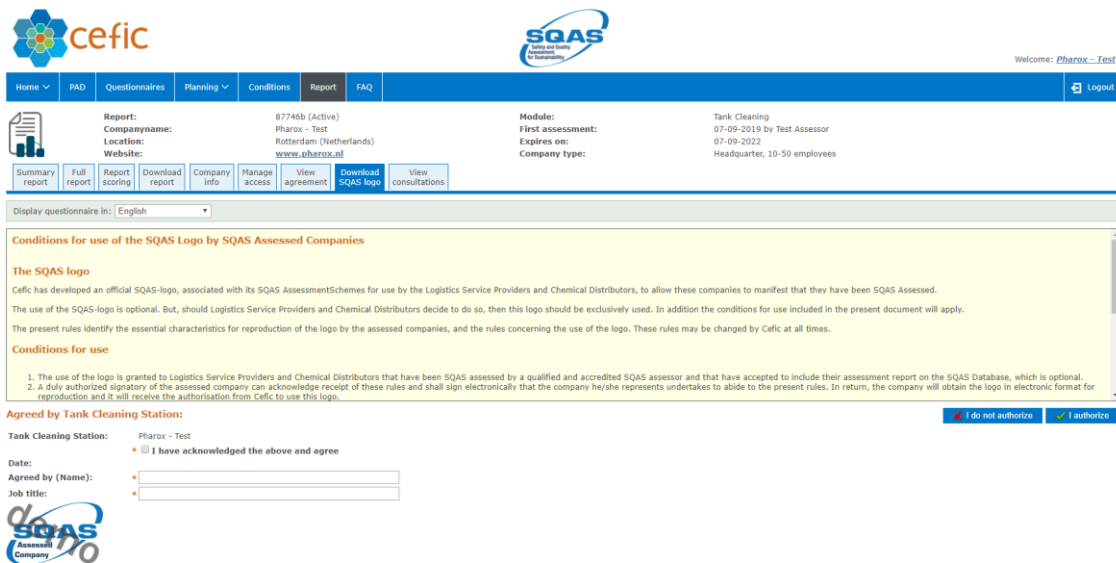
Assessment: SQAS
 Company to be assessed: Pharox - Test
 Location: Rotterdam
 Date: 06-09-2019
 Agreed by (Name): Edwin Tolman
 E-mail: edwin.tolman@pharox.nl
 Job title: Software engineer

Agreed by Cefic:

Name: Victor Trapani, SQAS Manager
 Date: 06-09-2019

14.6 Download SQAS logo

After confirming the agreement on the "Conditions for use of the SQAS logo", the assessed company can download the SQAS logo and use it in your company's letterheads, brochures, website and more:



Conditions for use of the SQAS Logo by SQAS Assessed Companies

The SQAS logo

Cefic has developed an official SQAS-logo, associated with its SQAS AssessmentSchemes for use by the Logistics Service Providers and Chemical Distributors, to allow these companies to manifest that they have been SQAS Assessed.

The use of the SQAS-logo is optional. But, should Logistics Service Providers and Chemical Distributors decide to do so, then this logo should be exclusively used. In addition the conditions for use included in the present document will apply.

The present rules identify the essential characteristics for reproduction of the logo by the assessed companies, and the rules concerning the use of the logo. These rules may be changed by Cefic at all times.

Conditions for use

1. The use of the logo is granted to Logistics Service Providers and Chemical Distributors that have been SQAS assessed by a qualified and accredited SQAS assessor and that have accepted to include their assessment report on the SQAS Database, which is optional.
2. A duly authorized signatory of the assessed company can acknowledge receipt of these rules and shall sign electronically that the company he/she represents undertakes to abide to the present rules. In return, the company will obtain the logo in electronic format for reproduction and it will receive the authorisation from Cefic to use this logo.

Agreed by Tank Cleaning Station:


Tank Cleaning Station: Pharox - Test

☒ I have acknowledged the above and agree

Date: _____

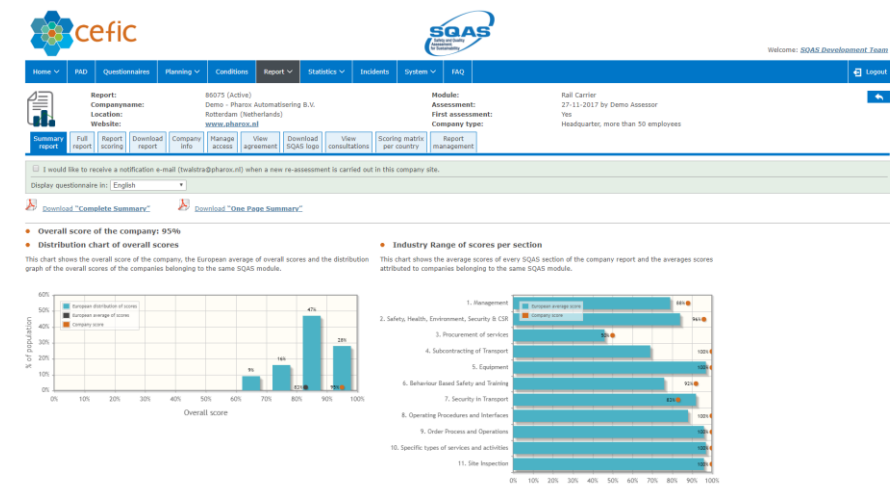
Agreed by (Name): _____

Job title: _____

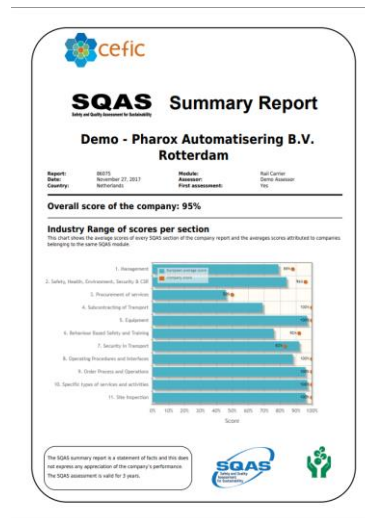


14.7 One Page Summary Report

By clicking on (Summary report) in the Report section, users are able to view and print a summary of the assessment report.





The assessed company can also print a One Page Summary Report, which can be used to demonstrate that the company has been SQAS assessed:



14.8 View report consultations

This option allows the assessed company to view the number of times that the report has been accessed during a certain time period. It also allows the assessed company to view the identity of the Users that have consulted the report.

Welcome: **Pharox - Test**

Home | PAD | Questionnaires | Planning | Conditions | **Report** | FAQ | Logout

Report: 87746b (Active)
 Companyname: Pharox - Test
 Location: Rotterdam (Netherlands)
 Website: www.pharox.nl

Module: Tank Cleaning
 First assessment: 07-09-2019 by Test Assessor
 Expires on: 07-09-2022
 Company type: Headquarter, 10-50 employees

Summary report | Full report | Report scoring | Download report | Company info | Manage access | View agreement | Download SQAS logo | **View consultations**

Display questionnaire in: English

Date: (dd-mm-yyyy) 01-01-2020
 Till:
 Continue >>

User (Click for details)

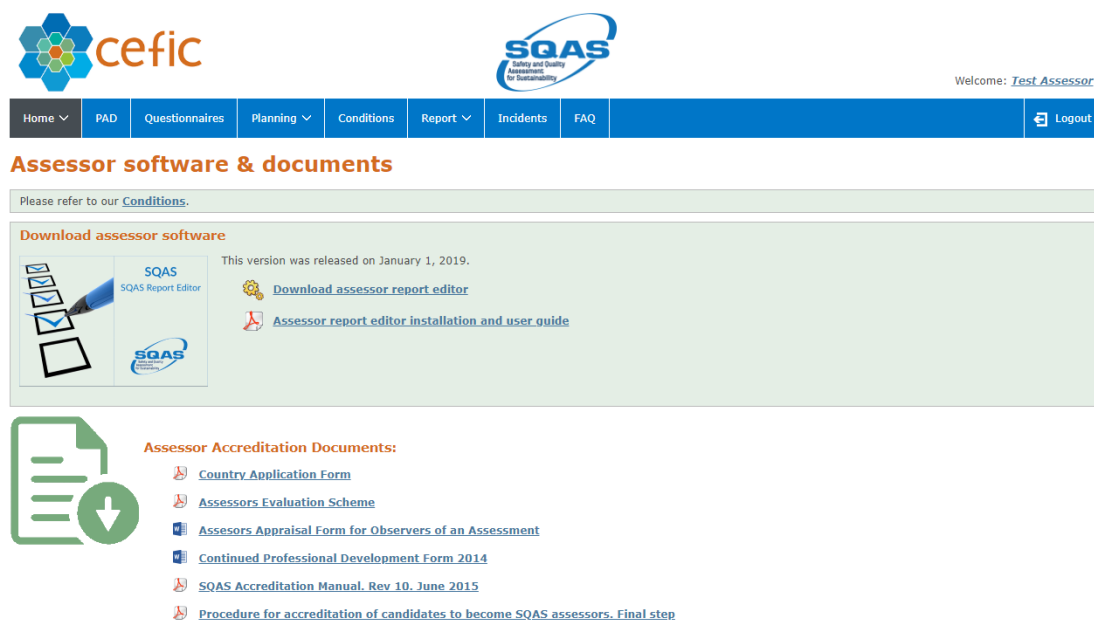
	Summary Report Consultations	Full Report Consultations	Combined Consultations
Assessed company (-)	1	1	1
Total	1	1	1

15 Specific options for assessors

15.1 Download Assessor software

In the Download Assessor software page the assessor can find information regarding the assessor software (SQAS Report Editor) and the assessor accreditation documents.

Please see below an image of the 'Assessor software & documents' page:



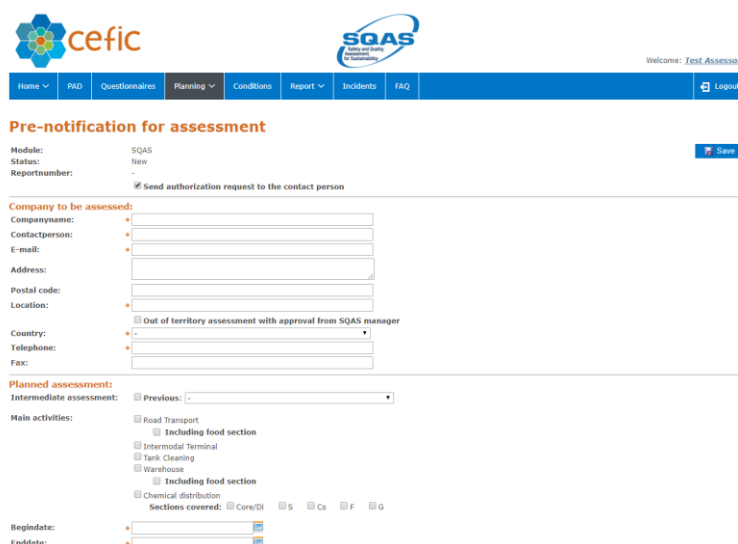
For further information about the assessor software please see the SQAS Report Editor Installation and User Guide which can be downloaded from this section.

15.2 Pre-notifications for planned assessments

In the Planning section of the SQAS system the assessor can register pre-notifications for planned assessments (including pre-notifications for remote assessments) and view/modify the existing pre-notifications in the SQAS system.

Register pre-notifications for planned assessments

The assessor must register a pre-notification for each planned assessment. The contact person and e-mail address is very important, because this person will receive a confirmation of planned assessment, with the invitation to electronically authorize the agreement:



The screenshot shows the 'Pre-notification for assessment' form in the SQAS system. The form is titled 'Pre-notification for assessment' and has a 'Save' button. It includes the following fields and sections:

- Module:** SQAS
- Status:** New
- Report number:** -
- ☐ Send authorization request to the contact person
- Company to be assessed:**
 - Company name:
 - Contact person:
 - E-mail:
 - Address:
 - Postal code:
 - Location:
 - ☐ Out of territory assessment with approval from SQAS manager
 - Country:
 - Telephone:
 - Fax:
- Planned assessment:**
 - Intermediate assessment: ☐ Previous: -
 - Main activities:
 - ☐ Road Transport
 - ☐ Including food section
 - ☐ Intermodal Terminal
 - ☐ Tank Cleaning
 - ☐ Warehouse
 - ☐ Including food section
 - ☐ Chemical distribution
 - Sections covered: ☐ Core/OT ☐ S ☐ Cs ☐ F ☐ G
- Begin date:**
- End date:**

The registered pre-notifications will appear on the public list of planned assessments. The actual assessment can only take place after the company to be assessed has authorized the electronic agreement.

After the assessment report is submitted to the SQAS database, the pre-notification will be archived and the report will become available in the list of assessed companies.

Register pre-notifications for remote assessments

A remote SQAS assessment is a partial assessment which includes the part of the assessment which can be carried out remotely, for example via MS Teams. The remainder part of the assessment will be carried out on-site at a later date.

The electronic pre-notification form contains a section labeled "Remote Assessment":

Remote Assessment:Partial remote assessment: ☐To be carried out on: Remote assessment has been completed: ☐

Note: after the remote assessment has been marked as completed, this assessment will become visible in the list of reports.

In this section the assessor must mark the assessment as a "Partial Remote Assessment". The assessor must also set the planned "Remote assessment date". These entered values will be added to the assessment report under section 0.1.5.

Please note that it is NOT possible to submit ('publish') a partially completed remote assessment report to the SQAS database: only fully completed assessment reports can be submitted and published on the SQAS database.

Marking remote assessments as "carried out"

After the remote part of the SQAS assessment, the assessor must indicate in the pre-notification of the planned assessment that the remote part has been carried out.

The assessor must mark the check box "Remote Assessment has been completed":

Remote Assessment:Partial remote assessment: ☐To be carried out on: Remote assessment has been completed: ☐

Note: after the remote assessment has been marked as completed, this assessment will become visible in the list of reports.

After the assessor has marked the "Remote assessment has been carried out" check box, and has saved the Pre-Notification form, the remote assessment will become visible in the list of reports on the SQAS website.

However, it will not be possible yet to open and view the assessment report since the assessment report has not yet been submitted and published to the SQAS database.

16 Further information

If you need any other information don't hesitate to contact us.

16.1 For general questions



Cefic

European Chemical Industry Council
Rue Belliard 40
B - 1040 Brussels

- ✦ Tel: +32 2 436 9409
- ✦ Web: <http://www.cefic.be>
- ✦ Mr. Victor Trapani
- ✦ E-mail: vtr@cefic.be

16.2 For technical questions



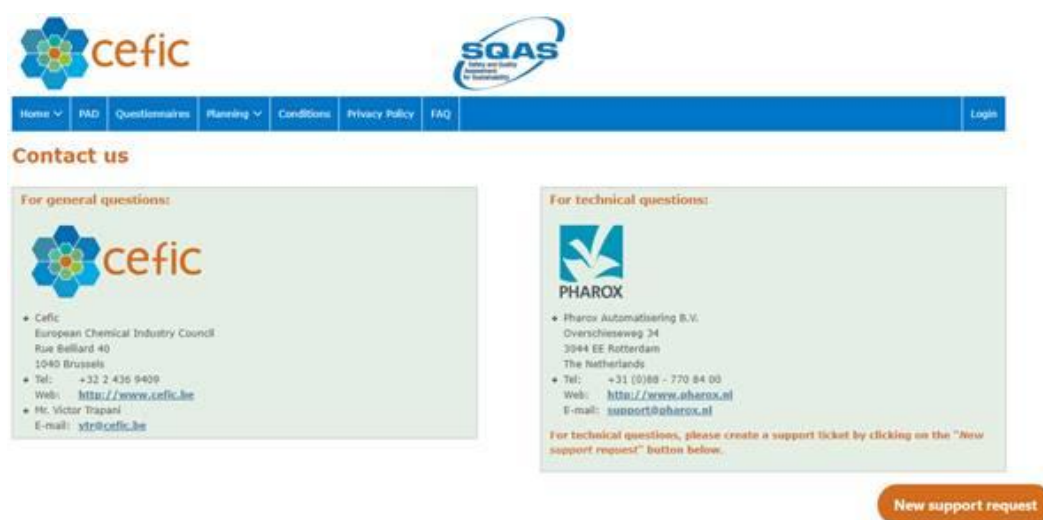
Pharox Automatisering B.V.

Overschieseweg 34 B1
3044 EE Rotterdam
The Netherlands

- ✦ Tel: +31 (0)88 - 770 84 00
- ✦ Web: <http://www.pharox.nl>
- ✦ E-mail: support@pharox.nl

When sending your technical question to the e-mail address support@pharox.nl, a support request ticket will automatically be created and you will receive an auto-responder e-mail containing a hyperlink to follow the status of your support request. You can reply to the e-mails to add additional requested information to the support request.

In addition, there is a web form to the Contact Us web page to create your support request directly on the SQAS website, please see below:



Please create your support request by entering the web form below, there is also the option to include an attachment, for example a file or screenshot to clarify the question:

